

Abraham Lincoln Presidential Library and Museum



Melissa Coultas
Acting Executive Director

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The Abraham Lincoln Presidential Library and Museum (ALPLM) is dedicated to preserving and sharing the legacy of the 16th president. It collects Lincoln documents and artifacts, helps scholars study his life, offers educational programming, and operates a world-class museum that tells Lincoln’s story to hundreds of thousands of people each year. The ALPLM also serves as the state historical library with a collection of more than 12 million items from the earliest days of Illinois to the present.

The \$115 million complex in downtown Springfield opened in two stages — the library in 2004 and the museum in 2005. At the time, the ALPLM was a division of the Illinois Historic Preservation Agency. In 2017, it was established as an independent state agency overseen by a board of trustees.

The museum uses both traditional displays and modern technology to engage visitors of all ages. They can view an ever-changing array of artifacts and documents from Lincoln’s life, such as a handwritten copy of the Gettysburg Address, a page from Lincoln’s boyhood notebook, or the portfolio in which he carried documents during his presidency. More than 5 million people have visited the ALPLM and experienced recreations of key moments in Lincoln’s life, heard the cacophony of voices for and against the Emancipation Proclamation, and enjoyed a show that illustrates Lincoln’s life with stunning special effects.

The library’s roots go back to 1889, when the Illinois State Historical Library was established. Over the decades, its collection has grown to more than 215,000 books, 100,000 reels of microfilmed newspapers, 10,000 maps and posters, 500,000 audiovisual items, and 12 million manuscript pages. The unparalleled Lincoln section of the collection amounts to more than 52,000 items.

The Education Department offers outreach to schools and co-sponsors the Illinois History Day competition when nearly 10,000 students participate in local, regional and state history fairs. The Oral History Program records the memories of Illinois from all walks of life, from politicians to veterans to student-athletes. The Papers of Abraham Lincoln is a documentary editing project dedicated to publishing online every known Lincoln document.

Administrative Personnel

Melissa Coultas	<i>Acting Executive Director</i>
Toby Trimmer	<i>Chief Operating Officer</i>
Brett M. Cox.....	<i>Chief Fiscal Officer</i>
Joe Crain.....	<i>Director, Public Programming</i>
Tammy Grant	<i>Director, Human Resources</i>
Lisa Horsley.....	<i>Director, Library Services</i>
David Kelm	<i>General Counsel</i>
Patty Knepler	<i>Director, Guest Experience</i>
Christian McWhirter	<i>Lincoln Historian</i>
Heather Nice	<i>Director, Education</i>
Lawrence Patterson	<i>Director, Facilities Services</i>
Kayla Sorensen	<i>Legislative Liaison</i>
Lance Tawzer	<i>Director, Exhibits</i>
Christopher Wills	<i>Director, Communications</i>

Department on Aging



Paula Basta
Director

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Senior HelpLine800-252-8966
24-hour Adult Protective Services Hotline....866-800-1409

The Department on Aging (IDoA) administers a comprehensive service-delivery system to serve and advocate for older Illinoisans and their caregivers by administering quality and culturally appropriate programs that promote partnerships and encourage independence, dignity and quality of life.

Created in 1973, the IDoA strives for efficient and effective access to services that prevents premature nursing facility placement and maximizes the state's more than 2.8 million older adults' ability to remain as independent as possible within their community.

In accordance with federal Older Americans Act regulations, the department has divided Illinois into 13 Planning and Service Areas (PSAs). Each PSA is managed and served by an Area Agency on Aging. Area agencies have the primary task of planning and coordinating services and programs for older people in their respective areas. The area agencies receive funding from the department and then contract with local agencies, which provide services to the older people who live in the same community.

The department's major programs and services include the Community Care Program, Adult Protective Services, Long-Term Care Ombudsman Program and the Home Care Ombudsman Program, Benefit Access, and the Older Americans Act Services Program.

Older Americans Services

More than 511,000 Illinois residents ages 60 and older — or 19% of the 2.8 million older adults in Illinois — receive social services through the Older Americans Act, which includes nutrition services. These services, which enable senior citizens to continue living in their own homes, include home-delivered meals, transportation, recreation, legal services, counseling, residential repair and renovation, health screening, housing assistance, education, information and assistance, outreach, in-home care, and other services offered through senior centers and other local service providers. In fiscal year 2019, more than 85,400 older adults with an average age of 77 were served meals at congregate dining sites. Additionally, 43,000 older adults with an average age of 82 were served meals through the home-delivered meal program. About 50% of congregate meal participants and 62% of home-delivered meal participants live alone.

The Long-Term Care Ombudsman Program protects the rights of older adults who live in long-term care facilities, including nursing homes and assisted living facilities. Responsibilities include investigating and resolving complaints made by or on behalf of residents; providing information about long-term care facility placement; and monitoring legislation, regulations and policies relating to long-term care facilities. In fiscal year 2019, there were 30,000 information and assistance discussions that were made by ombudsman with residents in a long-term care facility.

The Senior Community Service Employment Program (SCSEP) is a community service and work-based job training program for persons ages 55 and older. Authorized by the Older Americans Act, the program provides training for low-income, unemployed older adults. Participants also have access to employment assistance through American Job Centers.

Community Care Program (CCP)

The CCP is designed to meet the needs of Illinois residents ages 60 and older who can no longer perform basic activities of daily living but wish to continue living in their own homes with assistance. Services include comprehensive care coordination, adult day services, in-home services, emergency home response services and automated medication dispenser service. A care coordination unit determines an individual's eligibility, designs a person-centered care plan and makes arrangements for services with contractual provider agencies. Care coordinators prescreen individuals who plan to enter a long-term care facility and may recommend that the individual continue to live at home and receive CCP services.

The number of persons receiving CCP services and aging waiver services through a managed care organization continues to steadily increase — from a caseload of 3,600 in 1980 to more than 102,000 in fiscal year 2019. By comparison, in 2009, the CCP served an average of 56,623 participants each month. This is an 82% increase of growth over a decade. In fiscal year 2019, the average monthly cost of care for an individual on the CCP was \$960.70, not including room and board. The average monthly cost of care in a state-paid nursing facility for fiscal year 2019 was \$3,362.39. For every month a Medicaid individual remains on the CCP, the state saves \$2,401.69.

Benefit Eligibility, Assistance & Monitoring (BEAM)

BEAM serves to verify benefits, eligibility and assistance, and monitor various senior services, including client data for the Community Care Program and Managed Care Organizations, as well as manage billing rejection and federal match information for Medicaid reimbursement.

The department provides protective services not only to older adults but also to persons with disabilities age 18-59 living in a domestic setting. Adult Protective Services (formerly the Elder Abuse and Neglect Program) is locally coordinated through 40 provider agencies designated by the regional Area Agency on Aging and the Department on Aging. Caseworkers conduct investigations to resolve abuse, and work with victims to prevent further abuse, as well as arrange for services such as in-home care, counseling, medical assistance, housing, legal intervention or law enforcement assistance. In fiscal year 2019, the department launched Engage2Change, an ongoing outreach campaign supported by a \$2.1 million three-year grant from the Administration for Community Living. Funds are also used for training caseworkers and legal professionals. In fiscal year 2019, there were 20,100 reports of abuse received by the program, which includes 3,843 reports involving adults with a disability between the age of 18-59.

Senior Health Insurance Program (SHIP)

SHIP provides one-on-one counseling to older adults and persons with disabilities to help them navigate Medicare and make informed decisions about Medicare drug plans, Medicare Advantage plans, and Medigap or supplemental insurance options. In fiscal year 2019, counselors from over 300 SHIP offices across Illinois provided 103,407 clients with Medicare consultations. More information about the free statewide health insurance counseling service is available by calling 800-252-8966 or emailing Aging.SHIP@illinois.gov.

Senior HelpLine

The Senior HelpLine provides information and assistance on programs and services and directs senior citizens and caregivers to local services. Professional staff assesses needs, sends materials and provides written referrals for a range of services, including care management, the Long-Term Care Ombudsman Program, legal services, transportation, employment and nutrition services. HelpLine staff also provides elder abuse intake, accepts appeals and service queries from Community Care Program clients, and provides navigational assistance with the

Benefit Access Program — which allows free rides on mass transit for older adults and persons with disabilities, as well as reduced-fee license plate registration to eligible older adults and persons with disabilities. The Senior HelpLine received approximately 153,507 calls in fiscal year 2019, primarily relating to the Benefit Access Program and Adult Protective Services. The HelpLine can be reached by calling 800-252-8966 (888-206-1327, TTY) or emailing aging.ilsenior@illinois.gov.

Advisory Committees for Senior Services

The Older Adult Services Act of 2004 supports older adults who wish to stay in their homes. The act transformed all aspects of service, including housing, health, financial and supportive services. A provision of the act created a 32-member Older Adult Services Advisory Committee, which makes recommendations on system-restructuring initiatives and monitors, develops and provides guidance on reports and demonstration grants.

The Illinois Council on Aging is a 31-member advisory body that reviews and reports on the department’s distribution of public funds and evaluates and reports on state programs and services for older citizens.

The Community Care Program Medicaid Enrollment Oversight Subcommittee was created as a subcommittee of the Older Adult Services Advisory Committee to make recommendations on how best to increase the number of medical assistance recipients who are enrolled in the Community Care Program.

The Community Care Program Advisory Committee (CCPAC) is a group of professionals committed to the delivery of high-quality home- and community-based services to older adults.

The Illinois Long Term Care Committee consists of 18 to 25 members concerned about the quality of life in long-term care facilities and protecting the rights of residents, including members from long-term care facilities.

The Fatality Review Team Advisory Council is the oversight body for established Fatality Review Teams that are committed to preventing abuse, neglect and exploitation of at-risk adults in the community.

Administrative Personnel

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Michael Dropka.....	<i>Communications Director</i>
Russ Kemple.....	<i>Chief Information Officer IDoA/DOiT</i>
Sarah Harris.....	<i>Chief Financial Officer</i>
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Becky Dragoo.....	<i>Manager, Home & Community Services</i>
Mike Berkes.....	<i>Manager, Planning, Research & Development</i>
Kelly Richards.....	<i>Manager, State Long-Term Care Ombudsman</i>
Amy Lulich.....	<i>Senior Policy Advisor</i>

Department of Agriculture



Jerry Costello II
Acting Director

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The Department of Agriculture regulates and promotes the state's agricultural industry while providing a wide range of consumer services. The department also ensures that quality agricultural products and services are labeled accurately and sold fairly. Furthermore, the department sponsors numerous promotional events; generates marketing information for agribusinesses; inspects meat and poultry; checks scales, gasoline pumps and greenhouses; regulates the use of pesticides; manages livestock waste; implements soil and water conservation programs; and regulates the grain, feed, seed and fertilizer industries.

Division of Cannabis

The Division of Cannabis regulates the production, processing and transportation of the Medicinal and Adult-Use Cannabis programs. To ensure compliance with the law and safety for patients and consumers, the department monitors the plants from seed to sale. In addition to cannabis, the division is responsible for the licensure and registration of industrial hemp production. This includes reviewing applications and the testing of hemp to ensure compliance with state and federal requirements.

Division of Agricultural Industry Regulation

The Division of Agricultural Industry Regulation analyzes feed, fertilizer and seed samples to confirm product label guarantees. It regulates more than 250 grain dealers and warehouses with nearly 1,100 locations. It also ensures equality in the marketplace through inspection of nearly 145,000 commercial weight and measuring devices and retail motor fuel dispensers for the accuracy of posted octane and ethanol levels.

Division of Natural Resources

The Division of Natural Resources registers and enforces the use of pesticides throughout the state, including the certification and licensing of over 38,000 licensed pesticide applicators and operators. To protect the water quality in Illinois, the division operates a statewide agricultural pesticide container recycling program, collecting over 2.3 million pounds of plastic to date. The division also supervises the regulation of the siting, construction and operational requirements of livestock production facilities in Illinois, as well as funding and technical assistance for 97 Illinois Soil and Water Conservation Districts.

Fairs & Horse Racing

The Illinois State Fair was founded in 1853. The state fairgrounds in Springfield encompasses 366 acres with more than 100 permanent buildings. In 1986, the state purchased the Du Quoin State Fair, located on 1,500 acres in Perry County. The Illinois and Du Quoin State Fairs showcase Illinois agriculture and offer various activities and entertainment for people of all ages. In Illinois, county fairs are a historical tradition dating back to the 1840s. Today, there are 103 county fairs and expositions.

The department also administers the Illinois Standardbred, Quarter Horse, and Thoroughbred Breeders Funds, which encourage the breeding and racing of quality horses in the state.

Division of Food Safety & Animal Protection

The Division of Food Safety and Animal Protection administers programs for the control or eradication of livestock and poultry diseases, as well as the humane care and treatment of all animals. The department also licenses and inspects businesses that sell, produce or serve pet and companion animals, including pet shops and dealers, kennel and cattery operators, and animal control facilities and shelters. The division licenses and inspects all establishments in which poultry or animals are slaughtered or processed for intrastate sale.

Marketing, Promotions & Grants

The Bureau of Marketing, Promotion and Grants opens markets for Illinois agricultural commodities, along with food and agribusiness companies through organized trade shows, buyers' missions, consumer shows and promotional events. The bureau, which employs representatives in Hong Kong and Mexico, provides export services to assist Illinois companies in entering and expanding international markets for food and agricultural products. It also administers several grants to help expand markets for food and agribusinesses, as well as the Centennial, Sesquicentennial and Bicentennial Farm programs to recognize family farms statewide.

Market service programs include the federal-state Livestock Market News Service and the Grain Market News Service, which supply current market information to buyers and sellers. The Illinois Field Office of the National Agricultural Statistics Service, operated in conjunction with the U.S. Department of Agriculture, provides information on crop production, livestock numbers, prices and related agricultural data.



The Bureau of Land and Water Resources distributes funds to Illinois' 97 soil and water conservation districts for programs aimed at reducing soil loss and protecting water quality. The Illinois Department of Agriculture also operates the Henry White Farm, located in St. Clair County, which serves as an outdoor laboratory for research into sustainable agriculture, a system of farming that emphasizes profitability and natural resource protection.

Administrative Personnel

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John Teefey.....	<i>General Counsel</i>
Robert Baren	<i>Legislative Liaison</i>
Krista Lisser	<i>Manager, Division of Administrative Services; Public Information Officer</i>
David Lakeman.....	<i>Manager, Division of Cannabis</i>
Dr. Mark Ernst	<i>Manager, Division of Food Safety & Animal Protection; State Veterinarian</i>
Chuck Cawley	<i>Manager, Division of Agricultural Industry Regulation</i>
Vacant.....	<i>Bureau of Marketing, Grants & Promotions</i>
Tim Norman	<i>Bureau of County Fairs & Horse Racing</i>
Kevin Gordon	<i>Manager, Illinois State Fair</i>
Josh Gross	<i>Manager, Du Quoin State Fair</i>

Department of Central Management Services



Janel L. Forde
Director

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Central Management Services (CMS) is the operational engine behind the scenes that enables the state's more than 80 agencies, boards and commissions to deliver efficient, reliable services to Illinois citizens. The agency's mission is to support the state by delivering innovative, responsive and effective services that provide the best value for Illinois state government and the people it serves. Among the agency's services are human resources facilitation; benefits programs for employees, retirees and local governments; property and facilities management; diversity initiatives for public contracting and state employment; joint purchasing support; vehicle fleet oversight and support; surplus property programs; print and electronic communications services; and administrative hearings coordination.

Administrative Hearings

The Bureau of Administrative Hearings provides centralized coordination and support for administrative hearings functions across the state through best practices, judicial education services and oversight of administrative hearing processes. Implementing Executive Order 17-04, the bureau facilitates professional development for the state's adjudicators, coordinates information technology solutions for statewide hearings units, promotes uniform hearings rules, coordinates interagency work-share initiatives, and seeks to improve administrative justice in our state. The bureau also conducts high quality, independent administrative hearings for agencies that do not employ their own administrative law judges, providing an impartial forum where Illinoisans receive fair and prompt resolutions of disputes.

Agency Services

The Bureau of Agency Services supports employee transportation needs for agencies under the jurisdiction of the Governor. The bureau oversees and coordinates the acquisition, repair, maintenance, fueling and management of state-owned vehicles, many of which provide critical services such as snow removal, law enforcement and emergency management services.

Additionally, the bureau handles mail and messenger services, surplus property and recycling initiatives. Through its Surplus Property Division, the bureau redistributes and disposes of surplus state property, and it administers the distribution of federal surplus property through the Law Enforcement Support Office (LESO) and Government Services Administration (GSA) programs. The bureau conducts online public auctions of surplus items and provides recycling services at CMS-managed facilities and electronics recycling services for equipment such as computers, monitors, printers and fax machines. The bureau also oversees a consolidated mail system for state agencies.

Benefits

The Bureau of Benefits administers employee and retiree benefit programs, including comprehensive health, dental, vision and life insurance coverage for state employees and retirees, as well as similar programs for community college retirees, school district retirees, and local government employees and retirees. The bureau works with labor representatives, health care providers and insurance carriers to provide benefits to more than 440,000 members and their dependents, while working to keep plans affordable for participants and control

costs for the state. The Flexible Spending Accounts and Commuter Savings programs allow state employees to use pre-tax dollars to help pay for medical and dependent care expenses, in addition to commuter expenses.

The Deferred Compensation Division provides employees with an optional savings and retirement plan that allows them to invest in tax-deferred, professionally managed investment funds. The Risk Management Division administers all workers' compensation claims for state employees, maintaining case histories, conducting investigations, and conferring with appropriate authorities concerning settlements and awards. It also administers auto liability and insurance procurements for all property, casualty and liability expenses, and the state's Representation and Indemnification Program.

Business Enterprise Program

The Business Enterprise Program (BEP) and the Veterans' Small Business Program are dedicated to increasing contracting opportunities for businesses owned and operated by minorities, women, persons with disabilities and veterans. These programs allow state agencies and universities to purchase needed goods and services from diverse businesses, while promoting vendors' active competition for state business. State agencies are encouraged to purchase at least 20% of their goods and services from BEP-certified businesses and at least 3% from certified, veteran-owned businesses.

Personnel

The Bureau of Personnel is responsible for the development and administration of the state's merit employment system in accordance with the Personnel Code, Personnel Rules, Pay Plan, Position Classification Plan, current collective bargaining agreements and other applicable laws for the approximately 45,000 employees under the jurisdiction of the Governor. The bureau oversees the Upward Mobility Program, an initiative that compensates AFSCME-member employees for participating in continuing education. The bureau maintains personnel assessment centers throughout Illinois (Springfield, Chicago, Marion, Rockford and Champaign) allowing citizens to seek employment with the state. These offices conduct employee development training courses and professional growth and advancement opportunities for current state employees.

Property Management

The Bureau of Property Management oversees all state-owned and leased facilities for agencies, boards and commissions under the jurisdiction of the Governor, including services such as janitorial maintenance and building engineering. The bureau works to limit costs and minimize the state's environmental impact by using existing state-owned and leased space more efficiently, reducing the number of overall leases, implementing newer space and adhering to utilization standards.

Strategic Sourcing

To maximize the value of taxpayer dollars spent by state agencies, the Bureau of Strategic Sourcing provides a centralized, strategic sourcing framework that adds improved transparency, accountability and cost savings to the sourcing process. The bureau assists agencies in determining purchasing needs and drafting solicitation documents, such as requests for proposals or information and invitations for bids, to ensure uniformity and efficiency. The bureau oversees the State Use Program, which facilitates state contracts with organizations providing employment opportunities for people working in not-for-profit community rehabilitation facilities. The program encourages state agencies to purchase products and services produced and provided by persons with significant disabilities.

Communication & Information

The Office of Communication and Information provides a wide range of media and marketing services for state agencies, including pamphlets, signage and flyers to promote

programs, services and opportunities. As a resource for the news media, the office is a full-service operation. It maintains a directory of media contacts for state government entities and provides on-location and studio video production, satellite broadcasting, radio services, photography, graphic design, publication and web design services. The office also provides information services such as press summaries and press release support for agencies and elected officials.

Diversity & Inclusion

The mission of the Office of Diversity and Inclusion is to develop equity-based inclusion strategies that enrich the diversity of the state’s workforce and that open access to state employment. The office works to ensure that state government is fully representative of, and accessible to, its culturally diverse populations. The Office of Diversity and Inclusion works closely with state agencies, boards and commissions, advisory councils, legislators, advocacy organizations, and the general public to identify opportunities for diversity enrichment. The overall goal is to coordinate procedures among state agencies to achieve a cohesive, strategic approach to diversity that is transparent, reliable and effective.

Labor Relations

The Office of Labor Relations negotiates more than 30 collective bargaining agreements with labor organizations representing state employees and home health care workers. The office administers these agreements, including oversight and coordination of grievances and arbitrations.

Operational Excellence

Using proven methods of continuous improvement, the Office of Operational Excellence works to improve state government services in Illinois through centralized training and support for employees from all agencies as they utilize its Rapid Results principles. The office’s mission is to reduce process waste, improve service value and instill a statewide culture of continuous improvement by empowering employees to deliver services more effectively and efficiently. Unlike traditional “top down” operational improvement initiatives, Rapid Results leverages the skills and knowledge of front-line state employees to identify opportunities for improvement and to implement effective solutions.

Administrative Personnel

Janel L. Forde	<i>Director</i>
Anthony Pascente.....	<i>Chief of Staff</i>
Ayse Kalaycioglu.....	<i>Chief Operating Officer</i>
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Karen Pape	<i>Acting Chief Financial Officer</i>
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Wendy Butler.....	<i>Deputy Director, Governmental Affairs</i>
Katy Straub	<i>Deputy Director, Bureau of Administrative Hearings</i>
Peter Newman	<i>Acting Deputy Director, Bureau of Agency Services</i>
Shiloah Tubbs	<i>Deputy Director, Bureau of Benefits</i>
Arielle Johnson	<i>Deputy Director, Business Enterprise Program</i>
Gale Alston.....	<i>Deputy Director, Bureau of Personnel</i>
Alyson Grady	<i>Acting Deputy Director, Bureau of Property Management</i>
Ron Wilson	<i>Deputy Director, Bureau of Strategic Sourcing</i>
Marjani Williams	<i>Deputy Director, Office of Communication & Information</i>
Rebecca Roussell	<i>Deputy Director, Office of Diversity & Inclusion</i>
Erin O’Boyle	<i>Deputy Director, Office of Labor Relations</i>
John Baranzelli.....	<i>Deputy Director, Office of Operational Excellence</i>

Department of Children & Family Services



Marc D. Smith
Acting Director

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The Department of Children and Family Services (DCFS) was established in 1964 as the nation's first cabinet-level state child welfare agency. The department works not only to protect Illinois children reported to be abused and neglected but also to increase their families' ability to safely care for them. It provides for the well-being of children in foster care, provides permanent families for children who cannot safely return home, supports child-abuse prevention efforts,

and licenses child welfare agencies and child care providers. DCFS also works to educate the public on sleep safety for infants and babies, drowning prevention, children's safety, and the need to get involved by reporting suspected child abuse and neglect. Teamwork, collaboration, innovation, due diligence and two-way communication are stressed by the department.

DCFS consists of more than 3,000 employees, excluding contractors, working in the following divisions: Operations, Clinical and Child Services; Permanency; Intact Services; Quality Enhancement; Office of the Guardian; Advocacy, Budget and Finance; Strategy and Performance Execution; Communications; and Child Protection. Other offices include Employee Services, Legislative Affairs, General Counsel and Affirmative Action.

DCFS' priority is to keep families together unless that is an impossibility as ruled by the judicial system. DCFS is one of the largest state child welfare agencies in the nation fully accredited by the Council on Accreditation for Children and Family Services. Any private agency applying for a foster care contract with the department must also be accredited. Efforts to improve services to children and families in Illinois include statewide implementation of a Best Practices model of service delivery and a Continuous Quality Improvement system for the department and private child welfare agencies, use of a Statewide Automated Child Welfare Information System to track the effectiveness of program services, and development of new services for older youth transitioning from DCFS care to independence.

Safety/Protective Services

Although every DCFS unit is involved in providing key services for children in state care, the Child Protection Unit is the first line of defense in protecting Illinois children. The unit oversees the State Central Register in Springfield, which maintains a 24-hour statewide hotline to report suspected child abuse or neglect at 800-25-ABUSE or 800-358-5117 (TTY). Hotline workers determine if information given by a caller meets the legal requirements to initiate an investigation. These and other requirements are listed in the state's Abused and Neglected Child Reporting Act.

Family Reunification & Substitute Care

After a determination has been made that a child is not safe at home, the child is placed in substitute care, which may include relative foster care, non-relative foster care, or an institution or group home if the child needs specific mental or emotional treatment services. While

in substitute care, DCFS and/or private agencies attempt to help the child overcome obstacles presented as a result of abuse or neglect, as well as adjust to a new environment. Foster parents receive services such as training, counseling, financial assistance and child care for foster children. All children placed in substitute care are assigned goals based on the best interests of an individual child. The department links families and children with community services that help alleviate issues that bring families to the attention of DCFS.

Adoption/Guardianship

If all attempts to return a child home are unsuccessful, adoption becomes the preferred alternative. Families that adopt children with special needs are eligible for monthly assistance through the department. DCFS works to keep children safe at home and while they are in other home or group settings. The department maintains and updates standards, as well as licenses day care and foster homes, day care centers, group homes and day care agencies statewide.

Office of the Inspector General

The Office of the Inspector General (OIG) was created by the General Assembly in 1993 to reform and strengthen the child welfare system in Illinois. The Inspector General is appointed by and reports to the Governor and is confirmed by the Senate. OIG staff investigates misconduct; misfeasance; malfeasance; and violations of rules, procedures or laws by department employees, foster parents, service providers and DCFS contractors. The office has undertaken numerous investigations and initiated projects designed to uncover wrongdoing, improve practices and increase professionalism within the department. Allegations can be reported at 800-722-9124.

Administrative Personnel

Marc D. Smith.....	<i>Acting Director</i>
Derek Hobson.....	<i>Chief Deputy Director</i>
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Jassen Strokosch.....	<i>Chief of Staff</i>
Julie Barbosa.....	<i>Chief Deputy Director; Strategy & Performance</i>
Michelle Jackson.....	<i>Chief Deputy Director; Clinical & Child Services</i>
Vacant.....	<i>Chief Deputy Director; Permanency & Intact Services</i>
Vacant.....	<i>Chief Deputy Director; Child Protection & State Central Register</i>
Bill McCaffrey.....	<i>Deputy Director; Communications</i>
Daniel Fitzgerald.....	<i>Chief, Affirmative Action</i>
Vacant.....	<i>Chief Accountability Officer</i>
Janet Ahern.....	<i>DCFS Guardian</i>
Royce Kirkpatrick.....	<i>Chief Financial Officer</i>
Kimberly Bates.....	<i>Deputy Director; Employee Services</i>
George Vennikandam.....	<i>Deputy Director; Licensing</i>
Cynthia Richter-Jackson.....	<i>Deputy Director; Quality Enhancement</i>

Department of Commerce & Economic Opportunity



Sylvia I. Garcia
Acting Director

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The Illinois Department of Commerce and Economic Opportunity (DCEO) provides economic opportunities for businesses, entrepreneurs and residents to improve the quality of life for Illinoisans. The department is focused on improving transparency and accountability, enhancing customer service, increasing Illinois' competitiveness, advancing minority empowerment, modernizing Illinois' workforce, and elevating the state's promotional efforts.

Business Development

The Office of Business Development provides free, confidential services to companies seeking to locate or expand in Illinois. Staff provides one-stop support including site selection assistance and site inquiry coordination with local, utility, transportation and workforce partners. Illinois offers a highly competitive suite of incentives including tax credits based on job creation (EDGE), Enterprise Zone and High Impact Business (HIB) designations, workforce training reimbursement, and nontraditional business loans.

Broadband

The Illinois Office of Broadband is responsible for administering the \$400 million Connect Illinois broadband infrastructure grant program — the nation's largest such program. The office serves as a one-stop shop for all things broadband: it oversees related programming in digital equity and inclusion, as well as in broadband mapping, community planning, regional evaluation and capacity building.

Community Assistance

The Office of Community Assistance offers three primary programs which provide various services to help low-income individuals and families in Illinois maintain utility services, reduce energy costs and attain self-sufficiency. The Low-Income Home Energy Assistance Program (LIHEAP) provides utility assistance for eligible low-income households to pay for home energy services. The Illinois Home Weatherization Assistance Program (IHWAP) helps eligible low-income residents and households reduce heating and cooling costs by implementing energy conservation measures and upgrades. The Community Services Block Grant (CSBG) Program assists eligible individuals and families with immediate life necessities, emergency services and other programs designed to increase self-sufficiency. Additionally, the office administers the Percentage of Income Payment Plan (PIPP), which is available for LIHEAP-eligible households who are customers of certain utilities.

Community Development

The Office of Community Development supports economic development, community development and infrastructure improvements in Illinois communities with substantial low- to moderate-income populations. The office administers the federally funded Community Development Block Grant (CDBG) program and the state funded Rebuild Illinois program

which assist low-income populations. In addition, federal aid is provided for disaster recovery and housing rehabilitation in these communities.

Employment & Training

The Illinois Office of Employment and Training leads the statewide workforce training system and oversees the work of 22 Local Workforce Innovation Areas (LWIA), designated as Illinois workNet®/American Job Centers (IwN/AJC). As the administrator of the system, OET works with the 22 LWIAs to coordinate initiatives that bridge the skills gap. The IwN/AJC system provides comprehensive resources for employers and helps connect targeted populations, such as dislocated workers, veterans, low-skill adults, immigrants and out-of-school youth, to employment and training programs.

The office administers federally funded programs, including the Workforce Innovation and Opportunity Act (WIOA) and the Trade Adjustment Assistance Act (TAA). Additional programs and services include Apprenticeship Illinois and Youth Career Pathways.

Entrepreneurship, Innovation & Technology

The Illinois Office of Entrepreneurship, Innovation and Technology supports entrepreneurs, innovators and small businesses in Illinois by providing concierge services, information and technical support. The First Stop Business Information Center offers a toll-free helpline and free online resources. Small Business Development Centers (SBDCs) offer free services that include business growth planning, financial analysis consulting and market research assistance. SBDC International Trade Centers provide resources for existing and new-to-export companies. The Procurement Technical Assistance Centers (PTACs) assist companies interested in doing business with government agencies.

The office also administers several programs to support entrepreneurs and small businesses, including Advantage Illinois, the Small Business Job Creation Tax Credit Program and the Illinois Angel Investment Credit Program.

Illinois Film Office

The Illinois Film Office supports the growth and economic development of all aspects of the production of film, television and commercial advertising. Its primary focus is the recruitment of new businesses and creating jobs through the administration of the Film Production Services Tax Incentive Program.

Minority Economic Empowerment

The Office of Minority Economic Empowerment (OMEE) promotes economic opportunities for all minority businesses, workers and communities across the state through targeted programs, technical assistance, capacity building and small business support. OMEE ensures minority enterprises have an equal and equitable opportunity to contribute to the growth of the Illinois economy through business development for historically underserved minority businesses, entrepreneurs and start-ups. OMEE establishes public-private partnerships with diverse chambers of commerce, associations, institutions and economic development organizations to ensure the sustainable growth of minority enterprises.

Regional Economic Development

The Office of Regional Economic Development (RED) serves as the State of Illinois' primary marketing and recruitment arm, responsible for helping businesses expand, grow and relocate to Illinois to create a thriving and inclusive economy. Most importantly, Team RED serves as economic development consultants to businesses, workers and local governmental units to bring programs, dollars and new ideas to their economies to help grow and attract businesses and jobs.

Tourism

The Illinois Office of Tourism is responsible for marketing the state as a premier travel destination for domestic and international visitors. As a result, Illinois welcomes 120 million visitors each year who generate nearly \$43 billion in expenditures. Visitor expenditures generate over \$2.5 billion in state and local tax revenue and provide jobs for over 334,100 Illinoisans in the travel industry. The office provides funding for 38 conventions and visitors bureaus throughout the state.

Trade & Investment

The Illinois Office of Trade and Investment (OTI) promotes Illinois export growth and attracts foreign direct investment for the state. OTI's team of senior international trade specialists and six regional foreign trade office representatives counsel and support Illinois businesses and institutions interested in entering new international markets or expanding in their current markets.

The office also administers the Illinois State Trade and Export Promotion (ISTEP) Program, which offers financial reimbursements to companies pursuing export promotion activities.

Administrative Personnel

Sylvia I. Garcia	<i>Acting Director</i>
Vacant	<i>Assistant Director</i>
Cara Bader.....	<i>Chief of Staff</i>
Nicholas Barnard.....	<i>Chief Internal Auditor</i>
Wendy Bell	<i>Deputy Director, Office of Community Development</i>
Garrett Carter	<i>Deputy General Counsel, Office of General Counsel</i>
Katie Craig	<i>Head of Special Projects</i>
Kristi Dula.....	<i>Deputy Director, Office of Entrepreneurship, Innovation & Technology</i>
Karla Flannery	<i>Deputy Director, Office of Tourism</i>
Peter Hawley	<i>Deputy Director, Illinois Film Office</i>
Justin Heather.....	<i>Deputy Director, Office of Business Development</i>
Kimberly Hill	<i>Chief Operating Officer</i>
Jason Horwitz	<i>Deputy Director, Policy Development Planning and Research</i>
Lauren Huffman	<i>Deputy Director, Office of Communications</i>
Phil Keshen	<i>Chief Fiscal Officer</i>
Michelle Masoncup	<i>General Counsel</i>
Margo Markopoulos.....	<i>Deputy Director, Office of Trade & Investment</i>
Jonathan McGee	<i>Deputy Director, Office of Regional Outreach</i>
David Parr	<i>Deputy Director, Office of Grants Management</i>
Mike Pomerantz.....	<i>Head of Real Estate</i>
Julio C. Rodriguez	<i>Deputy Director, Office of Information Management</i>
Julio Rodriguez	<i>Deputy Director, Office of Employment & Training</i>
Norman Ruano	<i>Deputy Director, Office of Illinois Works</i>
Karina Rosado	<i>Deputy Director, Office of External Relations</i>
Matt Schmit	<i>Deputy Director, Office of Broadband</i>
Khama Sharp	<i>Deputy General Counsel, Office of General Council</i>
Candyce Thompson	<i>Agency Procurement Officer</i>
Melina Tomaras-Collins.....	<i>Deputy Director, Office of Human Resources</i>
Vanessa Uribe	<i>Deputy Director, Office of Minority Economic Empowerment</i>
Jared Walkowitz.....	<i>Chief Accountability Officer, Office of Accountability</i>
David Wortman.....	<i>Deputy Director, Office of Community Assistance</i>
Vacant.....	<i>Deputy Director, Equal Opportunity Monitoring & Compliance</i>
Vacant	<i>Deputy Director, Office of Legislative Affairs</i>

Illinois Department of Corrections



Rob Jeffreys
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The Illinois Department of Corrections (IDOC) operates safe, secure and rehabilitative correctional facilities for adults sentenced to the department's care and custody. IDOC was established in 1970. During its creation, the agency combined the administration of all state prisons, juvenile centers, and adult and juvenile parole services under one direction for the first time. The formulation of the training academy followed in 1974, which helped set the foundation of training the best staff possible for the agency's correctional facilities.

In 2006, the Illinois Department of Juvenile Justice was formed, which separated the adult and juvenile corrections systems. The department currently operates 25 adult correctional centers, as well as impact incarceration programs, work camps and adult transition centers. IDOC employs approximately 11,500 staff and is responsible for 29,000 incarcerated adults and the supervision of 22,000 parolees.

The department strives to serve as a national model in the corrections field through the implementation of innovative practices, quality staff development programs and the creation of meaningful reentry pathways for the incarcerated population. IDOC's policies, procedures and practices are driven by six core values: professionalism, integrity, civility, transparency, accountability and responsiveness.

In addition, IDOC made the decision to return to the American Correctional Association (ACA) accreditation process, which involves assessments that cover administration and management, the physical plant, institutional operations and services, and offender programs.

Operations

IDOC recently implemented extensive restrictive housing reform and significantly reduced its restrictive housing population. Restrictive housing — formerly referred to as segregation — consisted of placing an offender in a cell for up to 23 hours a day. IDOC set out to change the way it used restrictive housing and developed its first-ever statewide policy. This new policy is based on recommended guidelines outlined by the U.S. Department of Justice, which includes best practices for correctional facilities across the American criminal justice system. IDOC's goal is to ultimately reduce the number of men and women going into restrictive housing, identify alternatives to restrictive housing, and improve conditions of confinement for offenders placed in restrictive housing, as well as the staff assigned to the unit. Overall restrictive housing reform efforts and violence reduction are measured, and the data is thoroughly analyzed. The department is applying a trend analysis to the pathways to restrictive housing so it can begin to deter the root cause of the behavior that leads to placement. So far, the department's restrictive housing population is down 40% over the last year.

Office of Health Services

The Office of Health Services (OHS) has partnered with the Southern Illinois University (SIU) School of Medicine Office of Correctional Medicine with the goal of improving health care quality for the incarcerated men and women in the state's custody. Chronic medical conditions, infectious disease and serious mental illness are disproportionately represented

among incarcerated men and women. SIU and OHS are working to develop a systematic review of overall health care delivery and quality improvement processes currently in effect. This review will include the revision of clinical care protocols, evaluation and modernization of health care data collection and reporting, and standardization of outcome-based quality improvement initiatives.

Office of Mental Health Management

The Office of Mental Health Management (OMHM) assists incarcerated individuals affected by mental illness and serious emotional disturbance to decrease needless suffering, better manage their illness, and achieve personal goals to reach and maintain their highest level of functioning. The office delivers services in a respectful, responsive and efficient manner with sensitivity to diversity of culture, language, ethnicity, gender and sexual identity. The OMHM has expanded professional development opportunities for mental health and psychiatric staff by sponsoring continuing education trainings focusing on improving the knowledge of its staff regarding transgender education by partnering with the World Professional Association for Transgender Health.

Reentry Unit

Operating successful reentry programs is a key component of IDOC's goal of reducing recidivism. In 2020, IDOC implemented its first Reentry Unit as part of IDOC's Programs and Support Services Division. The goal of the Reentry Unit is to bridge the gap between the correctional facilities and the parole division and to enhance services and opportunities for individuals in custody to have a successful transition into the community. One way to facilitate a successful transition was providing computers for all IDOC reentry resource rooms for those in custody to use as they near release. The department also started the process of enrolling men and women into Medicaid prior to release through online ABE applications. The department's goal is to increase online applications, while reducing paper-based applications. An additional collaboration between IDOC's Women's Division and the Department of Human Services allowed for enrollment in Medicaid and the Supplemental Nutrition Assistance Program (SNAP). In March 2020, the Illinois Housing Development Authority and other various state agencies partnered to provide crucial subsidized housing in five counties across the state. In future efforts, the Reentry Unit will be focusing on transitional housing, workforce development and building strong community partnerships to enhance opportunities for successful transitions to the community.

Parole Division

The Parole Division serves to address public safety and the reentry process. The division has initiated numerous programs and processes to reduce recidivism, address parolee risk to the community and provide numerous reentry services for ex-offenders. Parole provides a series of resources and graduated sanctions in a community-based setting to reduce recidivism. Part of this program involves the use of Day Reporting Centers (DRC), localized drug assessments and counseling referrals, and an extensive network of job training and placement programs. Agents from IDOC's Parole Division work in collaboration with municipal, county and federal law enforcement agencies to conduct individual and large-scale compliance checks on parolees throughout the state.

IDOC utilizes seven DRCs that serve as resource centers and re-entry hubs for persons under parole supervision in high-impact regions throughout the state. These centers serve individuals who are vulnerable to drugs, crime, gangs, violence, unemployment, poverty and family dissolution. The centers are open 365 days a year and provide counseling, programs and services to support the parolee's transition into society.

Staff Wellness

Corrections employees experience high levels of work-related stress and exposure to traumatic incidents. In response, IDOC developed a two-pronged approach to address the short-term and long-term needs of its staff: Staff Wellness Response Teams and From Corrections Fatigue to Fulfillment™ courses. Staff Wellness Response Teams are comprised of employees from each correctional facility. They are trained to respond to critical incidents statewide and provide peer support. From Corrections Fatigue to Fulfillment™ is a course that uses evidence and data to explain the psychological dynamics behind negativity of the corrections workplace and its costly consequences. The course addresses the corrections workplace culture and its effect on staff's personality, health and functioning. Participants learn the signs of corrections fatigue and strategies for professional fulfillment and self-care.

Community Involvement

IDOC strives to be a good neighbor by volunteering and fundraising for charities across the state. In 2017, 2018 and 2019, the department was named the Top Fundraising Agency for the Law Enforcement Torch Run for Special Olympics Illinois. In 2019, the Illinois chapter of Law Enforcement Torch Run was number one in the world for fundraising. The IDOC raised a total of \$263,084 in 2019, which broke the department's 2018 record of \$169,215. Throughout the year at each of the IDOC's correctional facilities, staff participates in Torch Run fundraising events, such as Polar Plunges, Plane Pulls, Cop on a Rooftop and more. Staff members also coordinate their own events that raise thousands of dollars for Special Olympics Illinois.

Administrative Personnel

Rob Jeffreys	<i>Acting Director</i>
Shelith Hansbro	<i>Confidential Assistant to the Director</i>
Camile Lindsay	<i>Chief of Staff</i>
John Eilers	<i>Chief, Operations</i>
Alyssa Williams.....	<i>Chief, Programs & Support Services</i>
Tangenise Porter.....	<i>Chief, Women & Family Services</i>
James Pagano.....	<i>Policy Advisor, Reform Initiatives</i>
Michael R. Lane.....	<i>Chief, Intergovernmental Relations</i>
Lindsey Hess.....	<i>Public Information Officer</i>
Marcus Hardy	<i>Deputy Director, Region 1</i>
Justin Hammers	<i>Deputy Director, Region 2</i>
Kim Smith	<i>Deputy Director, Region 3</i>
Jason Garnett.....	<i>Chief, Parole Division</i>
Dion Dixon.....	<i>Deputy Chief, District 1 South & East</i>
Thomas Hilliard.....	<i>Deputy Chief, District 1 North & West</i>
Eric Harris	<i>Deputy Chief, Districts 2-5</i>
Eugene Jackson	<i>Chief, Investigations & Intelligence</i>
Robert Fanning	<i>Chief Legal Counsel</i>
Kelly Presley	<i>Chief Public Safety Legal Counsel</i>
Jared Brunk.....	<i>Chief, Administration</i>
James Deen.....	<i>Chief Financial Officer</i>
Jason Hall	<i>Chief Compliance Officer</i>
Mandy Page.....	<i>Deputy Director, Human Resources</i>
Steven H. Bowman	<i>Chief, Health Services</i>
Dr. Melivin Hinton	<i>Chief, Mental Health</i>
Dr. William Puga.....	<i>Chief of Psychiatry</i>
Jennifer Parrack.....	<i>Reentry Administrator</i>
Terrence Hill	<i>Administrator, Community Outreach</i>
Fernando Chavarria.....	<i>Administrator, Affirmative Action</i>

Illinois Emergency Management Agency



Alicia Tate-Nadeau
Director

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The Illinois Emergency Management Agency (IEMA) is responsible for the coordination, management and administration of the state's emergency management, homeland security and nuclear safety programs. The agency administers dozens of programs to ensure public health and safety from a variety of natural, man-made and technological hazards. IEMA functions as the State Emergency Response Commission and maintains a 24-hour communications center, the State Emergency Operations Center and eight regional offices.

IEMA is accredited by the national Emergency Management Accreditation Program (EMAP) and has maintained that distinction since 2006. EMAP recognizes organizations that demonstrate excellence in emergency management and homeland security programs by meeting stringent standards.

Division of Operations

The Division of Operations coordinates the state's response to disasters and other emergencies, manages the statewide communications system, coordinates disaster exercises, and provides emergency response training for first responders. It also maintains the Illinois Emergency Operations Plan, Illinois Disaster Recovery Plan and Illinois Earthquake Plan.

Eight regional offices facilitate the efforts of local emergency management agencies, response agencies and voluntary organizations to save lives and protect property. During nondisaster times, IEMA regional coordinators provide technical and conceptual assistance to local governments in program development, planning, training and exercises. During times of disaster, the coordinators become the affected jurisdiction's on-site point of contact for state assistance.

The division works with emergency management agencies, other local response organizations and utility staff in counties located near the six operating nuclear power stations in Illinois on plans and preparedness for potential incidents involving the plants. The division also maintains hazard-specific plans, such as the Illinois Plan for Radiological Accidents.

IEMA, through the Division of Operations, operates a 24/7 year-round communications center that serves as the primary point of contact for any emergency response issues, requests or notifications. The communications center maintains public warning and alerting capabilities, and it also serves as an after-hours answering point for other state agency duty and response resources.

Division of Nuclear Safety

The Division of Nuclear Safety develops, maintains, improves and implements programs designed to reduce public risk by minimizing the probability of a nuclear or radiological accident. The division manages a comprehensive remote monitoring system that provides continuous data from inside and around each reactor at the six operating nuclear power stations in Illinois. IEMA has a resident inspector at each nuclear power plant to conduct independent safety inspections of critical safety systems.

The division trains and exercises members of the Radiological Task Force (RTF), which would respond to a nuclear or radiological accident, or terrorist event. The goal of the RTF is to minimize radiological consequences to the public by providing independent assessment of nuclear power plant events, developing dose projections, providing protective action recommendation for the public to the State Emergency Operation Center, measuring radiation in the environment, and collecting environmental samples.

The Division of Nuclear Safety also administers programs to protect public health, safety and the environment by preventing unnecessary exposure to radiation, whether naturally occurring or man-made.

The division collects environmental samples around nuclear power stations and other radioactive material sites, and it tests the samples in its radiochemistry laboratory. It also inspects and escorts shipments containing highway route controlled quantities of radioactive material, spent nuclear fuel/high level waste and transuranic waste. The division responds to radiological incidents, maintains a tracking system for low-level radioactive waste generated in Illinois, oversees cleanup projects at radioactively contaminated sites, collects abandoned or unwanted radioactive sources, and maintains a nuclear calibration laboratory.

Office of Preparedness & Grants Administration

The Office of Preparedness and Grants Administration (PGA) works with communities affected by disasters to assess damages, costs and impact. When Illinois counties receive presidential disaster declarations, IEMA coordinates with the Federal Emergency Management Agency (FEMA) and other federal agencies to deliver federal disaster assistance to individuals, households and local governments.

The office maintains the Illinois Hazard Mitigation Plan, which guides the state's efforts to reduce the impact of future disasters resulting from any type of hazard. These



An EF-4 tornado tore through Fairdale and other northern Illinois communities on April 9, 2015, causing widespread destruction and two fatalities. IEMA coordinated the deployment of personnel and equipment to assist local responders with response and recovery efforts. To help people and businesses rebuild and recover from the tornado, the state secured a federal declaration from the U.S. Small Business Administration, which made low-interest loans available to people in nine northern Illinois counties.

efforts include the purchase of more than 4,300 frequently flooded properties and removal of existing structures — a move that has significantly decreased the impact of flooding on people and communities.

IEMA, through PGA, also manages and administers all preparedness grants the state receives from FEMA, the U.S. Department of Transportation and the U.S. Department of Commerce. PGA personnel also provides administrative and program support to the Illinois Terrorism Task Force.

Administrative Personnel

Alicia Tate-Nadeau	<i>Director</i>
Scott Swinford	<i>Deputy Director</i>
Declan Binninger	<i>Chief of Staff</i>
Phil Anello	<i>Chief Accountability Officer</i>
Adnan Khayyat	<i>Chief, Nuclear Safety</i>
Sree Nair.....	<i>Chief Information Officer</i>
Kevin Moore.....	<i>Personnel Officer</i>
Rebecca Clark	<i>Communications Manager</i>
Eric Lohrenz	<i>General Counsel</i>
Jennifer March	<i>Legislative Liaison</i>
Renyscha Brown	<i>Chief, Preparedness & Grants Administration</i>

Illinois Department of Employment Security



Kristin Richards
Acting Director

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312-793-6626

The Illinois Department of Employment Security (IDES) administers the state’s unemployment insurance, employment service and labor market information programs at 44 IDES offices throughout the state. The department collects unemployment contributions (taxes) from nearly 310,000 Illinois employers for the payment of benefits to unemployed workers.

Administrative Personnel

Kristin Richards	<i>Acting Director</i>
Ray Marchiori	<i>Chief of Staff</i>
Isaac Burrows	<i>Chief Financial Officer</i>
Tom Revane	<i>Chief Information Officer</i>
Trina Taylor.....	<i>Deputy Director, Service Delivery</i>
Vacant	<i>Deputy Director, Business Services</i>
Rebecca Cisco	<i>Public Information Officer</i>
Anna D’Ascenzo	<i>Equal Employment Opportunity Officer</i>
James Preckwinkle	<i>Legislative Liaison</i>
Jeff Crabtree	<i>Manager, Labor Relations</i>
George Putnam	<i>Director, Labor Market Information</i>

Illinois Environmental Protection Agency



John J. Kim
Director

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217-782-3397

The Illinois Environmental Protection Agency (EPA) fosters a cleaner and healthier environment through its obligation under Article XI of the Illinois Constitution, which states: “The public policy of the State and the duty of each person is to provide and maintain a healthful environment for the benefit of this and future generations.” Under the authority of the Illinois Environmental Protection Act and other state and federal laws and regulations, and with the technical expertise of engineers, geologists, biologists, attorneys and other professionals, the Illinois EPA is charged with enforcing

rules and regulations and promoting good environmental stewardship by both business and individuals.

Water Protection & Pollution Control

The Illinois EPA Bureau of Water is committed to ensuring that Illinois’ rivers, streams and lakes support all uses for which they are designated, including protection of aquatic life, recreation, drinking water supply and fish consumption. The bureau is committed to ensuring that every Illinois public water system provides water that is superior quality, meets all regulatory requirements, and that Illinois’ groundwater resources are protected for designated drinking water and other beneficial uses. To accomplish this mission, the bureau monitors the quality of the state’s surface and groundwater resources; runs a municipal, stormwater and industrial effluent permitting program; administers a permit program for community water supplies; regularly inspects sources of water pollution and drinking water treatment facilities; responds to citizen complaints; ensures compliance with regulatory standards; and enforces applicable regulatory requirements. The bureau also provides a number of loan and grant programs designed to provide critical funding to upgrade existing and build new wastewater, stormwater treatment and public water supply infrastructure, reduce nonpoint source pollution, conduct green infrastructure projects, and protect and restore Illinois’ inland lakes and streams.

Air Pollution Prevention & Control

The Illinois EPA is committed to ensuring clean air for Illinois’ citizens. To this end, the agency’s Bureau of Air monitors and evaluates ambient air quality, develops plans to attain new and existing national ambient air quality standards, runs an air permitting program, regularly inspects emission sources, and enforces applicable requirements. Further, the bureau ensures mobile source emission reduction programs are implemented, such as a vehicle emissions inspection and maintenance program, operated in the Chicago metropolitan and Metro-East St. Louis areas.

Waste Recycling, Disposal & Cleanup

The Illinois EPA Bureau of Land protects human health and the environment by regulating the transfer, storage and disposal of waste, as well as overseeing the cleanup of contaminated properties. The bureau’s permitting programs regulate a wide range of waste-related activities, including those involving municipal waste, landscape waste,

composted material, construction and demolition debris, potentially infectious medical waste, and hazardous waste. The bureau provides direct financial and administrative support for the collection and disposal of difficult to manage wastes, such as household hazardous waste and unwanted medications. Where possible and appropriate, the Illinois EPA supports diverting materials from disposal facilities and toward reuse and recycling, including programs that address hard to recycle materials, such as used tires and consumer electronics. The bureau regularly inspects facilities to ensure compliance with applicable standards and operating requirements. For property that has become contaminated, the bureau oversees cleanup to ensure it is protective of human health and the environment, and provides for the safe reuse of the property.

Office of Energy

The Illinois EPA Office of Energy strives to achieve energy equity by investing in and fostering projects that focus on energy efficiency, resiliency and clean energy technologies to reduce the energy burden for Illinois consumers. Current energy programming capitalizes on Illinois-based energy expertise from public and private partnerships with collaborative efforts internally — particularly with the Illinois EPA Office of Environmental Justice and the bureaus of Air, Land and Water. The Office of Energy will continue to convene Illinois energy stakeholders to advance Illinois' specified energy goals and will use state and federal funding for program development that aligns with the needs of Illinois energy consumers, especially those living in environmental justice areas and in areas of high energy burden not previously reached with State of Illinois energy programming.

Environmental Justice

The Illinois EPA Office of Environmental Justice (EJ) helps ensure the fair treatment and meaningful involvement of all people with the development, implementation and enforcement of environmental policies, regulations and laws. The office identifies environmental issues that affect the most vulnerable communities. Specifically, the Office of Environmental Justice acts as a liaison between people living in and advocating for areas of environmental justice concern and the Illinois EPA; notifies elected officials, community leaders and citizens in areas of environmental justice concern of permit transactions under review by the agency; and participates in and coordinates community outreach meetings on issues impacting areas of environmental justice concern.

The Office of Environmental Justice also supports and is a member of the Illinois Commission on Environmental Justice. The EJ Commission is tasked with reviewing and analyzing current state environmental laws and policies, as well as making recommendations to the Governor and the General Assembly.

Environmental Enforcement

The Illinois EPA's enforcement program seeks to obtain prompt compliance with the Illinois Environmental Protection Act and regulations promulgated thereunder, pose a deterrent to actions that delay or prevent prompt compliance, provide an incentive for timely and responsible compliance behavior, and ensure that persons who comply with environmental requirements are not placed at a competitive disadvantage.

To successfully implement its programs, the Illinois EPA uses compliance assistance and education, compliance inspections and reviews, and enforcement. While most regulated entities comply voluntarily, others may not comply because of a lack of information, through negligence, or actual intent to avoid the requirements and costs that may go with them. Deterrence can only be had if the enforcement option is always available, and is pursued timely and consistently.

Laboratory

The Illinois EPA laboratory is nationally accredited by the National Environmental Laboratory Accreditation Program (NELAP) Institute and U.S. EPA Region V, as the State Primacy Laboratory. The laboratory annually analyzes more than a quarter million samples of a variety of matrices, such as drinking water, wastewater, soil, rivers, lakes and streams, taken by field staff or submitted from public water supplies. The laboratory is the state's gold standard for the analysis of environmental samples, providing the critical data needed to enable leadership to make decisions that impact the environment and the citizens of Illinois.

Emergency Operations

The Illinois EPA Office of Emergency Response plans for, responds to and mitigates incidents that involve the release of petroleum and hazardous substances. Staff members function as State On-Scene Coordinators, subject matter experts and investigating authorities during hazardous material releases and environmentally impacted disasters. Staff also provide technical assistance to responsible parties, first responders, U.S. EPA and other federal agencies, local governments, contractors, and citizens.

Community Relations

The Illinois EPA Office of Community Relations coordinates with agency technical staff to offer direct communications with citizens and local officials to ensure that the public receives accurate and timely information about agency activities. The office coordinates opportunities for public input on certain agency decisions through written comments, public meetings and hearings, and fosters communication between the regulated community, local officials and community members. It also coordinates responses to environmental complaints from residents, environmental groups and local officials.

Administrative Personnel

John J. Kim	<i>Director</i>
Todd Rettig	<i>Deputy Director</i>
Heather Nifong	<i>Associate Director</i>
Laura Roche	<i>Chief of Staff</i>
Charles Gunnarson	<i>Chief Legal Counsel</i>
Jacob Poeschel	<i>Chief Financial Officer</i>
Julie Armitage	<i>Chief, Bureau of Air</i>
Kyle Rominger	<i>Chief, Bureau of Land</i>
Sanjay Sofat	<i>Chief, Bureau of Water</i>
Peggy Snyder	<i>Chief, Legislative Affairs</i>
Kim Biggs	<i>Manager, Communications</i>
Brad Frost	<i>Manager, Community Relations</i>
Tom Weiss	<i>Manager, Laboratory</i>
Pam Smith	<i>Manager, Human Resources</i>

Department of Financial & Professional Regulation



Deborah Hagan
Secretary

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The Department of Financial and Professional Regulation was created in 2004 by merging the state’s regulatory departments into one agency. The department is committed to protecting Illinois citizens in their dealings with the industries and professions regulated and licensed through the Divisions of Financial Institutions, Banking, Professional Regulation and Real Estate. Whether it is the 1.2 million licensed individuals in approximately 100 industries or the thousands of

banks, mortgage companies and other financial institutions that Illinois citizens depend on for credit and savings, the department ensures that licensees meet the high standards expected by Illinois families and businesses.

The mission of the department is to protect the residents of Illinois, to ensure the safety and soundness of financial institutions, to ensure that competent professionals are licensed to provide services to the public, and to enhance commerce in the state for the benefit of all its residents.

The department has streamlined its licensing and renewal procedures to make it easier and faster for licensed professionals and businesses to obtain and keep their licenses in good standing. The department is committed to removing barriers to obtaining a license for those who have faced challenges in their lives.

Administrative Personnel

Deborah Hagan.....	Secretary
Michael Morthland.....	Chief of Staff
Paul A. Isaac.....	Deputy to the Secretary
C. Hunter Wiggins.....	General Counsel
Francisco Menchaca.....	Director, Division of Financial Institutions
Mario Treto, Jr.	Director, Division of Real Estate
Chasse Rehwinkel.....	Acting Director, Division of Banking
Cecilia Abundis.....	Acting Director, Division of Professional Regulation
Danielle Perry.....	Cannabis Regulation Oversight Officer
S. Thanh Melick.....	Chief Financial Officer
Robert Dixon.....	Director, Legislative Affairs
Susan Kunz.....	Chief Information Officer
Brandon Purcell.....	Agency Purchasing Officer; Chief Operating Officer
Chris Slaby.....	Public Information Officer

Department of Healthcare & Family Services



Theresa Eagleson
Director

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The mission of the Department of Healthcare and Family Services (HFS) is to help Illinoisans access high quality health care and fulfill child support obligations to advance their physical, mental and financial well-being. The agency is organized into two major divisions, Medical Programs and Child Support Services. In addition, the Office of the Inspector General (OIG) is maintained within the agency but functions as a separate, independent entity reporting directly to the Governor's office.

Medical Programs

The Division of Medical Programs administers and, in conjunction with the federal government, funds medical services provided to about 25% of the state's population.

Illinois' medical assistance programs, consisting of Medicaid and numerous other related medical programs, provide comprehensive health care coverage to more than 3 million Illinoisans. The programs cover children, parents or relatives caring for children, pregnant women, veterans, seniors, eligible individuals, persons who are blind, and persons with disabilities.

The medical assistance programs are administered under provisions of the Illinois Public Aid Code, Illinois Children's Health Insurance Program Act, Covering All Kids Health Insurance Act, the Affordable Care Act, and Titles XIX and XXI of the federal Social Security Act. The department's mission is to improve the health status of the individuals enrolled in its programs, while simultaneously containing costs and maintaining program integrity.

Child Support Services

The Division of Child Support Services provides services to custodial and noncustodial parents by establishing paternity as well as establishing, enforcing and modifying child support obligations to strengthen families emotionally and financially. Child support services are available to all families, regardless of income, and to either parent.

To qualify for federal child support services funds, each state must have a centralized unit to receive and distribute child support payments made through income withholding, even if a family has not enrolled in the full child support services program. HFS estimates the collection of \$1.4 billion in child support during fiscal year 2019 and fiscal year 2020.

Office of the Inspector General

The Inspector General is appointed by and reports to the Governor and is confirmed by the Senate. The mission of the Office of the Inspector General is to prevent, detect and eliminate fraud, waste, abuse, misconduct and mismanagement in the programs administered by HFS and the Department of Human Services including, but not limited to, portions of the Medicaid program administered by other state agencies.

Administrative Personnel

Theresa Eagleson	<i>Director</i>
Ben Winnick	<i>Chief of Staff</i>
Jane Conarchy Longo	<i>Deputy Director, New Initiatives</i>
Kimberly E. McCullough-Starks	<i>Deputy Director, Community Outreach</i>
Steffanie Garrett	<i>General Counsel</i>
Kelly Cunningham	<i>Administrator, Division of Medical Programs</i>
Mike Casey	<i>Administrator, Division of Finance</i>
Terri Shawgo	<i>Administrator, Division of Personnel & Administrative Services</i>
Bryan Tribble	<i>Interim Administrator, Division of Child Support Services</i>
Robert Mendonsa	<i>Deputy Administrator, Care Coordination</i>
Theresa Flesch	<i>Deputy Administrator, Operations for Medical Programs</i>
Patrick Conlon	<i>Acting Inspector General</i>
Jamie Nardulli	<i>Chief Internal Auditor</i>
Graham Osmonson	<i>Chief Information Officer</i>
Laura Phelan	<i>Director, Policy</i>
Shawn McGady	<i>Office of Legislative Affairs</i>
Evan Fazio	<i>Director, Communications</i>
Melissa Black	<i>Special Assistant to the Director</i>

Department of Human Rights



James L. Bennett
Director

Springfield: 535 W. Jefferson St., 1st Floor, 62702
217-785-5100; 866-740-3953 (TTY)

Chicago: 100 W. Randolph St., Ste. 10-100, 60601
312-814-6200; 866-740-3953 (TTY);
800-662-3952 (toll-free)

Marion: 2309 W. Main St., 62959
618-993-7461

The Illinois Department of Human Rights (IDHR) secures freedom from unlawful discrimination. The department establishes and promotes equal opportunity and affirmative action as the policy for all Illinois residents through the enforcement and promotion of the Illinois Human Rights Act.

IDHR’s investigative units protect and guarantee the rights of all Illinoisans by investigating charges of unlawful discrimination with regard to employment, financial credit, public accommodations, real estate transactions (including housing) and sexual harassment in education. The division also investigates charges of retaliation, aiding and abetting, coercion and interference under the act, and intimidation (in real estate transactions).

The Mediation Unit offers parties the opportunity to negotiate a settlement of charges rather than go through a full investigation. Mediation is voluntary and free of cost to the parties. If parties fail to reach a resolution, the case is investigated.

IDHR’s State Agency Liaison Unit administers and enforces the Equal Employment Opportunity (EEO) and Affirmative Action (AA) provisions of the act and department rules and regulations to ensure that state executive departments, state agencies, boards, commissions and instrumentalities (collectively, “state entities”) submit affirmative action plans and monitor quarterly and layoff reports.

The department’s Institute for Training and Development develops and delivers training modules to public and private organizations and companies throughout Illinois to promote awareness and compliance with the Illinois Human Rights Act. The act prohibits unlawful discrimination and sexual harassment. The institute also operates a speaker’s bureau and supports the agency’s outreach initiatives.

The Public Contracts Unit (PCU) enforces the provisions of the act and the IDHR rules and regulations that require public contractors and eligible bidders to register with IDHR and refrain from unlawful discrimination, undertake affirmative action in employment, and develop a written sexual harassment policy. The PCU conducts audits to assess contractor compliance with EEO/AA obligations.

Administrative Personnel

James L. Bennett.....	<i>Director</i>
H. Alex Bautista.....	<i>Deputy Director</i>
Betsy Madden.....	<i>Chief Legal Counsel; Ethics Officer</i>
Alan Brazil.....	<i>Chief Fiscal Officer</i>
Bryant Dunbar.....	<i>Director, Operations; Chief Information Officer</i>
Brent Harzman.....	<i>Charge Processing Manager</i>
Chris Smith.....	<i>Administrator, Institute for Training & Development</i>
Mo Green.....	<i>Director, Public Affairs</i>
Carter Harms.....	<i>Director, Legislative Affairs</i>

Illinois Department of Human Services



Grace B. Hou
Secretary

Springfield: 100 S. Grand Ave. East, 3rd Floor, 62762
217-557-1602

Chicago: 401 S. Clinton St., 7th Floor, 60607
312-793-1547

The Illinois Department of Human Services (IDHS) consolidates most of the state's human services under one umbrella, making it the largest agency in state government with more than 13,000 employees. The department's program diversity allows clients to be connected to a wide range of human services through a single agency. The IDHS strives to help Illinois residents achieve self-sufficiency, independence and health by providing integrated, family-oriented services and promoting prevention in partnership with communities.

It is the mission of the IDHS to strengthen Illinois by building up lives and communities. To accomplish this mission, IDHS employees are expected to follow certain guiding principles that assist them in fulfilling their duties and responsibilities.

Mental Health

The Division of Mental Health serves the mental health needs of approximately 140,000 Illinoisans. Services are provided with the goal of building the resilience and facilitating the recovery of persons with mental illnesses and serious emotional disturbances. Community mental health services are provided through contracts with approximately 200 community agencies and 15 hospitals across the state. The division also operates seven state psychiatric hospitals, with a total of 1,200 beds and more than 10,000 admissions annually, including operation of a treatment and detention facility for sexually violent persons.

Developmental Disabilities

The Division of Developmental Disabilities oversees Illinois' system of programs and services for individuals with developmental disabilities. The division works with approximately 600 community-based organizations statewide to provide services that enable persons with developmental disabilities to reside with their families or in other community-living situations. These services can help develop functional and occupational skills, thereby enhancing the independence of individuals and, ultimately, preventing unnecessary institutionalization and dislocation from their home and community. Community partners include individual providers, local service agencies operating small residential settings, day and in-home support programs, and private intermediate-care facilities. The division also operates seven state-operated developmental centers, with more than 3,800 residents. About 28,000 Illinois residents are served through IDHS Medicaid programs for people with developmental disabilities.

Family & Community Services

The Division of Family and Community Services helps Illinois families achieve and maintain self-sufficiency by providing a variety of support programs and services throughout the state. The division researches, coordinates, administers and monitors state and

federally funded programs that help families improve their lives. These programs include Temporary Assistance for Needy Families; Supplemental Nutrition Assistance Program; Aid to the Aged, Blind or Disabled; child care; homeless services; Title XX social services; employment and training; food pantries; refugee and immigrant assistance; and many more. The division also manages the Electronic Benefits Transaction System, which supports the Illinois Link Card.

While many of the programs and services delivered to Illinois families are provided through local organizations, families also come to the nearly 80 IDHS Family Community Resource Centers statewide to apply for income support and to obtain case management and referrals for other services. The division provides technical assistance to families applying for medical assistance through the Department of Healthcare and Family Services, and it acts as a liaison to other state agencies such as the Department of Children and Family Services.

The division also administers an array of integrated services to reduce and prevent the complex health and social issues affecting Illinois families, while fostering support; positive development; self-sufficiency; and success for children, teens and families in need across the state. Through grants to community organizations, the division provides services in the following areas: reproductive health, infant mortality reduction, early childhood development, family nutrition, child and adolescent health, teen pregnancy prevention, substance abuse prevention, delinquency prevention, positive youth development, domestic violence and sexual assault prevention, volunteerism, and community empowerment.

Rehabilitation Services

The Division of Rehabilitative Services is the state's lead agency in providing services to persons with disabilities. The division assists persons with disabilities and their families in making informed choices, and it promotes full-community participation through employment, education and independent-living opportunities. The division administers several programs that affect more than 230,000 persons with disabilities in Illinois, including the federal Vocational Rehabilitation Program, the federally funded Disability Determination Services and three state-funded residential schools for children and youth with disabilities.

Substance Use Prevention & Recovery

The Division of Substance Use Prevention and Recovery is the state's lead agency for addressing the profound personal, social and economic consequences of substance use disorders. The division administers a network of community-based substance use treatment programs in Illinois, providing evaluation, diagnosis, treatment, rehabilitation and recovery support to individuals with substance use disorders and their families. It also is responsible for education, prevention and treatment programs for individuals with gambling disorders.

Office of the Inspector General

The Office of the Inspector General investigates alleged abuse or neglect of individuals in IDHS state operated developmental centers, IDHS state operated mental health centers, and community agencies providing developmental disability and mental health services licensed, certified or funded by the IDHS. Substantiated cases may result in an employee's name being added to a state registry, which prevents future employment in the field.

Administrative Personnel

Grace B. Hou.....	Secretary
Kia Coleman.....	Assistant Secretary, Programs
Dulce Quintero.....	Assistant Secretary, Operations
Ryan Croke.....	Chief of Staff
Francisco DuPrey.....	Chief Operating Officer
Robert Brock.....	Chief Financial Officer
Steve Buche.....	Chief Information Officer
John Schomburg.....	General Counsel
Peter Neumer.....	Inspector General
David T. Jones.....	Director, Division of Alcoholism & Substance Abuse
Allison Stark.....	Director, Division of Developmental Disabilities
Tim Verry.....	Director, Division of Family & Community Services
David Albert.....	Director, Division of Mental Health
Rahnee Patrick.....	Director, Division of Rehabilitation Services
Paul Hartman.....	Director, Business Services
Tiffany Blair.....	Director, Office of the Budget
Jennifer Aring.....	Director, Office of Clinical, Administrative & Program Support
Marisa Kollias.....	Director, Office of Communications
Scott Viniard.....	Director, Office of Human Resources
Andre Jordan.....	Director, Office of Legislative Affairs
Caronina Grimble.....	Director, Office of Strategy, Equity & Transformation

Illinois Department of Innovation & Technology



Jennifer Ricker
Acting Secretary

Springfield: 120 W. Jefferson St., 62702
217-524-3648

Chicago: 100 W. Randolph, 60601
312-814-3648

The mission of the Illinois Department of Innovation and Technology (DoIT) is to empower the state through high-value, customer-centric technology by delivering best-in-class innovation to client agencies, fostering collaboration and empowering client agencies to provide services to residents, businesses and visitors, while maximizing the value of taxpayer resources.

DoIT delivers statewide information technology and telecommunication services to state government agencies, boards and commissions. The department also provides policy and standards development, lifecycle investment planning, enterprise solutions, privacy and security management, and innovative solutions to business needs.

DoIT was formed by executive order on July 1, 2016, and codified as an agency on July 20, 2018, with the charge of launching a digital transformation that fundamentally changes state government through an enterprise approach to technology.

Administrative Personnel

Jennifer Ricker.....	<i>Acting Secretary; State Chief Information Officer</i>
Lori Sorenson.....	<i>Chief Technology Officer</i>
Adam Ford.....	<i>Chief Information Security Officer</i>
Jenifer Johnson.....	<i>Chief of Staff</i>
Margaret vanDijk.....	<i>General Counsel</i>
Brandon Ragle.....	<i>Chief, Enterprise Applications</i>
Pedro Guzman.....	<i>Chief, Enterprise Infrastructure</i>
Dale Walters.....	<i>Chief, Network Operations</i>
Gregg Easterly.....	<i>ERP Program Director</i>
Brad Long.....	<i>Chief Enterprise Architect</i>
Lori Ann McCabe.....	<i>Director, Human Resources</i>
Vickie Simpson.....	<i>Equal Employment Opportunity; Affirmative Action Officer</i>
Jennifer Jessen Schultz.....	<i>Director, Communications; Public Information Officer</i>
Dante Watson.....	<i>Agency Procurement Officer</i>
Brian Turner.....	<i>Acting Chief Fiscal Officer</i>
Mary Feagans.....	<i>Director, Budget</i>
Kiswai Broomfield.....	<i>Director, Legislative Affairs</i>
Amy Delcomyn.....	<i>Director, Enterprise Portfolio Management Office</i>
Stan Hoover.....	<i>CIO, Families, Children, Elderly & Veterans Group</i>
Gloria Lasley.....	<i>CIO, Government & Public Employees Group</i>
Sunil Thomas.....	<i>CIO, Business & Workforce Group</i>
Troy Horton.....	<i>CIO, Cultural & Natural Resources Group</i>
Marc Sullivan.....	<i>CIO, Public Safety Group</i>
Mary Reynolds.....	<i>CIO, Education Group</i>
Dan Wilcox.....	<i>CIO, Transportation Group</i>

Department of Insurance



Dana Popish Severinghaus
Acting Director

Springfield: 320 W. Washington St., 4th Floor, 62767
217-782-4515; 866-323-5321 (TDD)

Chicago: 122 S. Michigan Ave., 19th Floor, 60603
312-814-2420; 866-323-5321 (TDD)

The mission of the Department of Insurance is to protect consumers by providing assistance and information, efficiently regulating the insurance industry’s market behavior and financial solvency, and fostering a competitive insurance marketplace. The department carries out its mission through effective administration and enforcement of the Illinois Insurance Code (215 ILCS 5/1 et seq.), the Illinois Pension Code (40 ILCS 5/1-101 et seq.), and related laws and regulations,

including Title 50 of the Illinois Administrative Code.

The department’s vision statement has three overarching strategic goals: to embrace efficiency and innovation, to educate and protect consumers, and to encourage a vital and robust insurance market. The department also reviews health plans submitted by insurers to sell health care coverage on the state’s official health insurance marketplace — Get Covered Illinois.

The director serves as president of the board of directors for the Illinois Comprehensive Health Insurance Plan, a high-risk health insurance pool, and is responsible for the operations of the Office of the Special Deputy Receiver, overseeing insurance companies placed in rehabilitation, conservation or liquidation.

Administrative Personnel

Dana Popish Severinghaus.....	<i>Acting Director</i>
Robert Planthold.....	<i>Acting General Counsel</i>
Kevin Fry.....	<i>Chief Operating Officer</i>
Bryan Martin.....	<i>Chief Financial Officer</i>
Shannon Whalen.....	<i>Chief Deputy Director, Product Lines</i>
KC Stralka.....	<i>Acting Chief of Staff</i>
Vacant.....	<i>Director, Legislative Affairs</i>
Caron Brookens.....	<i>Director, Communications</i>
Beth Duesterhaus.....	<i>Director, Human Resources</i>
Vacant.....	<i>Deputy Director, Financial Corporate Regulatory</i>
Ryan Gillespie.....	<i>Deputy Director, Health Products</i>
Vacant.....	<i>Deputy Director, P/C Products & Producer</i>
Jeff Varga.....	<i>Deputy Director, Life & Annuities</i>
Patrice Dziire.....	<i>Deputy Director, Consumer Education & Protection</i>
Justin J. Hammersmith.....	<i>Deputy Director, Enforcement/Investigations</i>
Mark Thielen.....	<i>Acting Deputy Director, Public Pensions</i>
CJ Metcalf.....	<i>Deputy Director, Innovation & Market Analysis</i>
Kevin Baldwin.....	<i>Office of the Special Deputy Receiver</i>

Illinois Department of Juvenile Justice



Heidi Mueller
Director

Springfield: 707 N. 15th St., 62702
217-557-1030

Chicago: 1112 S. Wabash Ave., 2nd Floor, 60605
312-814-4403

The Illinois Department of Juvenile Justice (IDJJ) is responsible for youth committed to state custody through juvenile court delinquency proceedings. The department provides comprehensive services to youth through a developmental, treatment-focused model of care that builds youth resiliency, engages families and promotes community safety.

In its role as the state juvenile corrections agency, the department’s mission is to build skills and strengthen families to promote positive outcomes and community safety. Formerly part of the Illinois Department of Corrections, the IDJJ was created by statute in 2006 as an independent agency charged with providing individualized services to youth in contact with the law, recognizing that they have different needs than adults, to help them return successfully to their communities.

The department operates five youth facilities, with administrative offices in Springfield and Chicago. The department serves and houses approximately 150 youth and is responsible for approximately 500 youth on parole/Aftercare in Illinois’ communities.

Individual needs and strengths are assessed during the intake process to determine necessary services. Youth housed in the IDJJ work with staff to develop individual case plans, including educational goals, behavioral health services, life skills development, and restorative programming based on their individual needs and goals.

Administrative Personnel

Heidi Mueller	<i>Director</i>
Erin Johnson.....	<i>Chief of Staff</i>
William Peyton.....	<i>Deputy Director, Operations</i>
Robert Vickery.....	<i>Deputy Director, Programs</i>
Eva Moore	<i>Deputy Director, Aftercare</i>
NeAngela Dixon.....	<i>Chief Legal Counsel</i>
Andrew Munemoto.....	<i>Chief Financial Officer</i>
Dr. Tresa Dunbar	<i>Superintendent, School District #428</i>
Omar Jamil	<i>Senior Policy Advisor</i>
Marna Goodman	<i>Chief, Training & Professional Development</i>
Pete Wessel	<i>Chief, Labor Relations</i>
Jamilah Mottley Brown.....	<i>Public Information Officer</i>
Kathleen Bankhead.....	<i>Independent Juvenile Ombudsman</i>

Department of Labor



Michael D. Kleinik
Director

Springfield: 524 S. Second St., 62701
217-782-6206

Chicago: 160 N. LaSalle St., Ste. C-1300, 60601
312-793-2800

Marion: 2309 W. Main St., 62959
618-993-7090

The Department of Labor promotes and protects the rights, wages, welfare, working conditions, safety and health of Illinois workers through enforcement of state labor laws, and safeguards the public through regulation of amusement ride standards. The department is responsible for the enforce-

ment of 25 labor and safety laws administered by the following divisions: Fair Labor Standards, Conciliation and Mediation, Illinois OSHA, Amusement Ride and Attraction Safety, Legal, and Administration.

Fair Labor Standards

The Fair Labor Standards Division administers and enforces the Minimum Wage/Overtime Law, Wage Payment and Collection Act, Child Labor Law, and the Day and Temporary Labor Services Act. The division ensures that workers are paid at the appropriate rate and in a timely manner, assists workers in the collection of unpaid or underpaid wages, and protects minors and day laborers from harmful or abusive working conditions.

Conciliation & Mediation

The Conciliation and Mediation Division administers and enforces the Prevailing Wage Act, the Employee Classification Act, the Victims' Economic Security and Safety Act, the Employee Sick Leave Act, the Equal Pay Act, the Right to Privacy in the Workplace Act, the Personnel Records Review Act, the Worker Adjustment and Retraining Notification (WARN), and whistleblower laws. The division ensures that workers are paid the appropriate prevailing wage rate on publicly funded construction projects, that construction workers are not misclassified as independent contractors, and that workers are given 60 days' notice prior to plant closings or mass layoffs.

Illinois OSHA

The Illinois OSHA Division protects the health and safety of public employees in Illinois through the inspection, investigation and evaluation of public facilities and working conditions to ensure compliance with occupational-safety and health standards. The division also conducts educational and advisory activities to ensure safe and healthy working conditions in businesses throughout Illinois. The division has been recognized as a State Plan Program by federal OSHA and receives federal matching grants annually.

Amusement Ride & Attraction Safety

The Amusement Ride and Attraction Safety Division annually inspects rides and attractions open to the public to ensure they meet safety standards. The division also ensures there are criminal history and sex-offender registry checks on carnival workers.

Legal

The Legal Division provides legal advice to the director and each division, oversees all legal functions of the department, and conducts hearings on the statutes enforced by the department.

Administration

The Administration Division provides support services and administrative resources to each of the department's divisions. These support services include legislative, fiscal and budget management, procurement, technology, personnel, ethics, and affirmative action.

Administrative Personnel

Michael D. Kleinik	<i>Director</i>
Jason Keller	<i>Assistant Director</i>
Glenda Lashley	<i>Chief of Staff</i>
Yolanda Carrillo	<i>Chief Legal Counsel</i>
Kenneth Steele	<i>Chief Financial Officer</i>
Michael Matulis	<i>Public Information Officer</i>
Anna Koepfel	<i>Legislative Director</i>
Ann Pufundt	<i>Director, Human Resources; Manager, Personnel</i>
Marina Faz-Huppert	<i>Director, Fair Labor Standards Division</i>
Robert Parrilli	<i>Manager, Conciliation & Mediation Division</i>
Brandy Lozosky	<i>Manager, OSHA</i>
Julie Vahling	<i>Policy Advisor</i>
Vacant	<i>Manager, Amusement Ride & Attraction Safety Division</i>

Department of Lottery



Harold Mays
Acting Director

Springfield: Willard Ice Building
101 W. Jefferson St., 3rd Floor
217-524-5240

Chicago: 122 S. Michigan Ave., 19th Floor
312-793-3030

The Department of Lottery maximizes revenue to the State of Illinois to benefit schools, capital projects and specialty causes in an ethical and socially responsible manner. Responsible gaming is included in all aspects of the department's mission.

Founded in 1974, the Illinois Lottery has contributed more than \$21 billion to the state's Common School Fund to assist funding of K-12 public schools since 1985. It has also added hundreds of millions of dollars to the Capital Projects Fund.

In addition to its portfolio of instant tickets, the Illinois Lottery offers a number of draw-based and terminal games for players, including Fast Play, Pick 3 with Fireball, Pick 4 with Fireball, Lucky Day Lotto and Lotto. It also sells tickets for multi-state games Mega Millions and Powerball. Tickets can be purchased at one of more than 7,100 retail locations throughout the state, online at IllinoisLottery.com or through the Lottery's mobile app.

Through the sales of specialty instant tickets, the Illinois Lottery also supports nine special causes. These causes include Illinois veterans' services; the fight against breast cancer; multiple sclerosis research; Special Olympics training programs; assistance for people living with HIV/AIDS; Illinois police memorials; homelessness awareness; Alzheimer's research; and education in Science, Technology, Engineering, Arts and Mathematics (STEAM) for students. More than \$60 million has been raised since 2006 for these important causes.

The Illinois Lottery operates claims centers in Chicago, Des Plaines, Fairview Heights, Rockford and Springfield.

Administrative Personnel

Harold Mays	<i>Acting Director</i>
Scott Gillard	<i>Chief of Staff</i>
Cornell Wilson	<i>General Counsel</i>
Carol Radwine	<i>Chief Financial Officer</i>
Joe Weiss	<i>Manager, Retail Sales</i>
Meghan Powers.....	<i>Director, Communications</i>

Department of Military Affairs



Maj. Gen. Richard R. Neely
The Adjutant General of Illinois;
Commander of the
Illinois National Guard

Springfield: 1301 N. MacArthur Blvd., 62702
217-761-3500

The Department of Military Affairs oversees National Guard forces within the State of Illinois. The Illinois National Guard consists of both the Illinois Army National Guard and the Illinois Air National Guard. The department serves as the official military link between Illinois and the U.S. Department of Defense, coordinating closely with the National Guard Bureau and the departments of the Army and Air Force to ensure that federal military resources are appropriately and effectively used.

The Governor is commander in chief and appoints the Adjutant General (AG) from a pool of qualified officers to head the department. The AG has the statutory responsibility to carry out policies of the Governor, issuing orders and serving as advisor to the Governor on all matters relating to the Illinois National Guard. The AG is responsible for the deployment of Illinois National Guard soldiers and airmen for a variety of missions. The AG not only coordinates with the Illinois Emergency Management Agency to ensure timely response to state emergency situations requiring National Guard mobilization to state active duty but also directs mobilizations to federal active duty for both the Army National Guard and the Air National Guard. All military property, equipment and installations of the Illinois National Guard are under the AG's jurisdiction.

Illinois Army National Guard

The Illinois Army National Guard maintains 46 readiness centers; three joint Armed Forces Reserve centers; one state headquarters facility; three combined support maintenance shops; 17 field maintenance shops; three Army aviation support facilities; two training sites; two outdoor weapons range complexes; and eight storefront recruiting offices in 59 locations, 54 communities and more than 40 counties throughout the state. Three readiness centers are shared with a park district, high school and community college.

The Illinois Air National Guard maintains three large bases at two major airports and one on an active U.S. Air Force base. Each base supports a specific operational mission, two of which have aircrafts, C-130H airlifters and KC-135E aerial refueling tankers.

The Illinois National Guard's state mission is to protect the state by providing military support that is trained and equipped to protect life and property and to preserve peace, order and public safety, as directed by the Governor. The National Guard also provides special programs for drug demand reduction, drug interdiction and Lincoln's ChalleNGe Academy, a resident and nonresident program for at-risk youth.

The Guard's federal mission is to defend the homeland and fight the nation's wars when called upon by the President. During federal mobilization, the role of commander in chief to assigned forces passes from the Governor to the President.

The Illinois Army National Guard and the Illinois Air National Guard have a combined authorized strength of approximately 13,000, ranking Illinois in the top 10 states in the nation for Guard membership. While the majority of the Illinois National Guard is composed of traditional volunteer members who serve one weekend a month and two weeks in the summer, more than 2,600 positions are funded as full-time federal positions. Additionally,

the Department of Military Affairs has 222 full-time state employees. Of those, 88 are 100% federally reimbursed; 35 are 75% federally reimbursed; 69 are 50% federally reimbursed; and 30 are state funded. Thus, the department brings in significant federal dollars to the state through personnel, equipment and training support funds.

Headquarters Staff

- Maj. Gen. Richard R. Neely*The Adjutant General of Illinois;
Commander of the Illinois National Guard*
- Col. (Ret) James Smith*IDMA Chief of Staff*
- Elena Goutsalenko*Chief Fiscal Officer*
- Sgt. Maj. (Ret) Anthony Boster.....*State Personnel Officer*
- Col. Melissa Beauman*U.S. Property and Fiscal Officer (Federal)*
- Col. Daniel Reichen.....*Human Resource Officer (Federal)*
- Col. Thomas Ransom*Inspector General (Federal)*
- Col. Mark Alessia*Joint Chief of Staff (Federal)*
- Lt. Col. David Gorman*Staff Judge Advocate (Federal)*
- Lt. Col. Bradford Leighton*Director, Public Affairs (Federal)*
- Rachael Adamczyk*Executive Assistant to TAG*
- Maj. Gen. (Ret.) William Cobetto*Legislative Liaison*

Illinois Army National Guard

- Maj. Gen. Michael R. Zerbonia.....*Assistant Adjutant General-Army*
- Col. Leonard Williams*Chief of Staff*
- Col. Eric Davis*Director, Operations*
- Col. Kevin Little*Director, Logistics*
- Lt. Col. (Ret.) Richard Munyer*Director, Facilities*
- Lt. Col. Jason Celletti*Director, State Aviation*
- Col. Shawn Strahle*Director, Information Management*
- Col. Brian Creech.....*Deputy, U.S. Property and Fiscal Officer*
- Deirdre Jo Meyer*Executive Assistant to the Assistant Adjutant General-Army*
- Kelly Wood*Executive Assistant to the Chief of Staff*

Illinois Air National Guard

- Maj. Gen. Peter Nezamis*Assistant Adjutant General-Air*
- Brig. Gen. William Robertson.....*Chief of Staff-Air*
- Col. William Miller.....*Director of Staff-Air*
- Lara King*Executive Assistant to Assistant Adjutant General-Air*
- Lisa McKinney.....*Executive Assistant to Director of Staff-Air*

Department of Natural Resources



Colleen Callahan
Director

Springfield: 1 Natural Resources Way, 62702
217-782-6302

As steward of Illinois' natural and cultural resources, the Department of Natural Resources (DNR) conserves, preserves and enhances the state's natural treasures, while meeting the outdoor recreation needs of Illinois' diverse population. The department also manages game and fish populations, and issues licenses, stamps and permits for regulated outdoor activities such as hunting, fishing and boating.

In addition to its main office in Springfield and a branch office in Chicago, DNR also operates regional offices in Bartlett, Benton and Clinton.

Land Management

The Office of Land Management manages and maintains more than 300 state-owned or leased sites (state parks, fish and wildlife areas, forests, marinas, conservation areas and nature preserves), encompassing more than 450,000 acres. Management activities include resource-compatible recreation for millions of visitors, protection and enhancement of the sites' natural resources, and interpretation of the sites' unique heritage and natural features for visitors. Recreation opportunities include boating, camping, fishing, hunting, picnicking, sightseeing, swimming and trail use. The office also manages 56 Illinois State Historic Sites, encompassing more than 2,000 years of Illinois history.

Law Enforcement

The Office of Law Enforcement protects Illinois' natural and recreational resources. Conservation police have full statewide police authority and are trained to the highest standards for law enforcement professionals in Illinois. Officers also serve as liaisons to civic groups, sports groups and shows, and assist other agencies in emergency situations or rescue operations.

The Division of Safety Education conducts training classes through volunteer instructors on the topics of hunting, boating, trapping and snowmobile safety throughout the state.

Mines & Minerals

The Office of Mines and Minerals is comprised of divisions of Abandoned Mined Lands Reclamation, Explosives and Aggregate, Land Reclamation, and Mine Safety and Training. The office regulates mining throughout the state and enforces various acts that govern the industry. It is also charged with ensuring the health and safety of thousands of workers in the mining industry and regulating the possession, use and storage of explosives.

Oil and Gas Resource Management

The Office of Oil and Gas Resource Management is the regulatory authority in Illinois for permitting drilling, operating, and plugging oil and gas production wells. The office implements the Illinois Oil and Gas Act and enforces standards for the construction and operation of related production equipment and facilities.

Resource Conservation

Resource Conservation consists of four divisions, an Operations Unit and a Federal Aid Unit. The Division of Wildlife Resources restores, maintains and enhances wildlife habitats and populations, while providing for the enjoyment and compatible use of those resources. Biologists survey and manage wildlife populations and habitats, developing statewide and site-specific management plans for both public and private lands.

The Division of Natural Heritage locates, preserves, protects and manages land containing elements of Illinois' rich natural heritage. Field biologists work with department sites, volunteers, private landowners, local government and nongovernmental organizations to implement services. It also manages and restores forests, prairies and wetlands; monitors and manages plant and animal populations; and protects, restores and manages endangered species.

The Division of Forest Resources provides forestry programs, services and activities to assist private landowners, other department divisions and various governmental agencies. The division promotes planting, protection and conservation of forests, and is involved in reforestation, woodland management, fire management and forest marketing.

The Division of Fisheries protects, restores and enhances the state's fisheries and other aquatic resources, including Lake Michigan, reservoirs, impoundments and streams.

Water Resources

DNR is the lead state agency for water resources planning, navigation, floodplain management, the National Flood Insurance Program and interstate organizations on water resources. Interagency duties include the state water plan, drought response, flood emergency situation reports and the comprehensive review of Illinois water use laws. The Office of Water Resources regulates construction in the floodways of rivers, lakes and streams as well as public bodies of water and the shore waters of Lake Michigan; construction and operation of dams; diversion of water from Lake Michigan; and withdrawal of water from Lake Shelbyville, Carlyle Lake and Rend Lake. The primary capital activity of the office is to reduce urban flood damage.



A 3.2-mile trail system provides visitors with picturesque overviews of a forested canyon at Matthiessen State Park in LaSalle County. Pictured is an area called Giant's Bathtub.

Strategic Services

The Office of Strategic Services provides internal support functions and issues hunting, fishing, boat and snowmobile licenses and permits. It is also responsible for marketing and outreach for the agency through its Division of Education (ENTICE program, educational trunks, posters, trading cards and grants). The office maintains DNR's presence at the Illinois State Fair in Springfield, the Du Quoin State Fair and the Fort Massac Encampment.

Realty & Capital Planning

The Office of Realty and Capital Planning analyzes the state's natural resources and their use and management. The office develops and plans regional and comprehensive outdoor recreation programs and landscape projects, acquires land for public use, and designs and implements public park improvements. It also administers construction programs at department sites, including buildings, campgrounds, day-use facilities, boat access areas and waterfowl habitat impoundments. Grants are provided for open space, bikeways, snowmobile trails, boating facilities and special projects approved by the Legislature. The office also develops the department's annual capital budget request.

Administrative Personnel

Colleen Callahan.....	<i>Director</i>
Kristin DiCenso.....	<i>Chief of Staff</i>
Brad Colantino.....	<i>Chief Fiscal Officer</i>
Jane Ryan.....	<i>Director, Office of Human Resources</i>
Renee Snow.....	<i>General Counsel</i>
Bresha Brewer.....	<i>Legislative Liaison</i>
Bob Appleman.....	<i>Director, Office of Realty & Capital Planning</i>
Chris Young.....	<i>Director, Office of Resource Conservation</i>
Loren Wobig.....	<i>Director, Office of Water Resources</i>
Cinnamon Catlin-Legutko.....	<i>Director, Illinois State Museum</i>
Timothy Tyler.....	<i>Director, Office of Law Enforcement</i>
Ronnie Huff.....	<i>Director, Office of Mines & Minerals</i>
Dan Brennan.....	<i>Acting Director, Office of Oil & Gas Resource Management</i>
Thomas Selinger.....	<i>Director, Office of Strategic Services</i>
Von Bandy.....	<i>Director, Office of Land Management</i>
Diane Tecic.....	<i>Director, Coastal Management Program</i>
Ted Penesis.....	<i>Director, Office of Community Outreach</i>

Illinois Department of Public Health



Ngozi O. Ezike, M.D.
Director

Springfield: 535 W. Jefferson St., 62761
217-782-4977

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312-814-5278

The Illinois Department of Public Health (IDPH) was created in 1877 to protect, promote and improve the general health of all Illinois citizens. Its more than 200 programs strive to prevent and control disease and injuries, reduce health disparities, eliminate health hazards, and regulate health care facilities.

Health Care Regulation

The Office of Health Care Regulation oversees the state licensing, federal certification and complaint investigations of Illinois' health care facilities to ensure that quality-of-care standards have been established and maintained. Facilities subject to review include nursing homes, assisted-living centers, hospitals and ambulatory surgical-treatment centers. The office regulates hospices, health maintenance organizations (HMOs) and home health agencies. A 24-hour hotline allows people to register complaints against health care facilities. The office also oversees the licensing of certified nurse aides and physical therapists in private practice.

Health Promotion

The Office of Health Promotion focuses on enhancing the quality of life for the people of Illinois. Office responsibilities include newborn screenings for more than 40 genetic and metabolic disorders; vision and hearing screenings; medical cannabis patient registration; chronic disease prevention and control, including asthma, cancer, cardiovascular disease and diabetes; healthy lifestyles education such as nutrition, monitoring community water fluoridation, injury and violence prevention, and disability and health; oral-health education and dental sealants for high-risk schoolchildren; tobacco-cessation efforts; and enforcing the landmark Smoke-free Illinois Act. The office includes the Division of Emerging Health Issues, which includes an epidemiologist who examines emerging issues such as cannabinoids, e-cigarette use and other topics.

Health Protection

The Office of Health Protection administers, reduces and eliminates exposure to environmental hazards, and ensures a safe food supply. Its major responsibilities include the elimination of childhood lead poisoning; establishing minimum standards for restaurant inspections; rabies control; swimming pool inspections; non-community public water supplies, water well and private sewage system construction; and asbestos inspection, abatement and control. Licensing responsibilities include plumbers; water well contractors; private sewage system installers; lead inspectors and contractors; asbestos inspectors, abatement contractors and workers; tanning, tattoo and body-piercing establishments; dairy farms and plants; bulk milk hauler samplers and tankers; food-service sanitation managers and instructors; bottled-water plants and sources; public swimming beaches and pools; mobile home parks; campgrounds; youth camps; migrant labor camps; and structural pest-control companies and technicians.

Disease Control

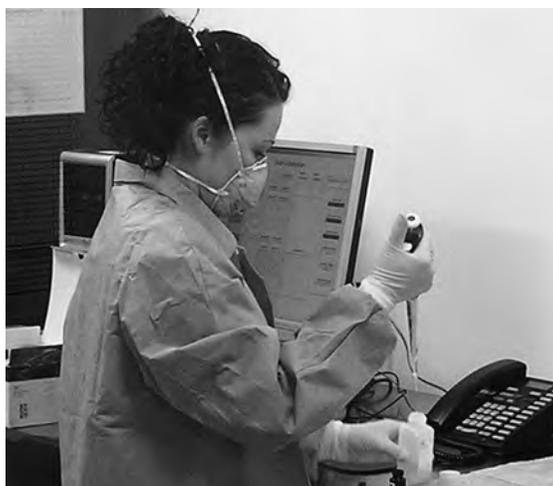
The Office of Disease Control contains programs to prevent and control infectious diseases. Among its major responsibilities are conducting surveillance and outbreak investigations of approximately 70 infectious diseases that are required to be reported to IDPH under Illinois law; reducing the spread of HIV/AIDS and other sexually transmitted diseases; administering programs for the immunization of children and adults against vaccine-preventable diseases; influenza surveillance; and providing clinical and environmental laboratory testing services.

Finance & Administration

The Office of Finance and Administration handles annual budgets, accounting, procurement and other business services. In addition, the office oversees the operation of the agency's headquarters, satellite facilities and state vehicle fleet.

Policy, Planning & Statistics

To create a state health policy that supports effective, accessible and affordable health services, the Office of Policy, Planning and Statistics collects and evaluates information on health needs, disease occurrence and health status of Illinois residents. This information is used to assess the health care environment in terms of services, facilities and workforce, and to identify the need for epidemiological studies, prevention programs and regulatory development. The Center for Rural Health, located within the office, not only assesses the health care needs of rural and underserved communities in Illinois but also administers grant and loan programs to enhance access to health care. The Division of Patient Safety and Quality implements programs, such as the Illinois Hospital Report Card and Consumer Guide to Health Care, to collect and report health care provider data in an effort to improve the quality and value of health care services. The office manages several data-collection systems, including the Adverse Pregnancy Outcome Reporting System, the Illinois State Cancer Registry and the Behavioral Risk Factor Surveillance System. The office also maintains the state's vital records on births, deaths, marriages, civil unions, divorces and adoptions. More than 400,000 vital records are registered annually. The office also serves as liaison to the state's 97 certified local health departments that provide direct health services to the public.



A Department of Public Health lab technician tests for the influenza virus. The department operates laboratories, which annually provide about 2 million clinical and environmental test results, in Chicago, Springfield and Carbondale.

Preparedness & Response

The Office of Preparedness and Response oversees local health department and hospital preparedness planning. Responsibilities include advancing pediatric preparedness, developing emergency operating procedures for state disaster response and recovery activities, and coordinating the Illinois Strategic National Stockpile Program. Other responsibilities include oversight of the state's emergency medical services systems; designation and monitoring of hospital trauma centers, primary stroke centers, stroke-ready emergency departments, and pediatric emergency and critical-care centers; testing and licensure of paramedics and other emergency medical personnel; and regulation of ambulances, emergency medical services helicopters, fixed-wing aircraft, watercraft and off-road vehicles.

Women's Health & Family Services

The Office of Women's Health and Family Services is responsible for the health and well-being of women and girls, infants, children, adolescents and pregnant women. The office provides comprehensive women's and children's health services in a variety of programs, including the Illinois Breast and Cervical Cancer Program, WISEWOMAN, School-Based Health Centers, Family Planning, Childhood Asthma, Children with Special Healthcare Needs, Illinois Administrative Regional Perinatal Centers, and Carolyn Adams Ticket for the Cure Grant. The office is also responsible for several education, training, professional development and outreach initiatives.

Men's Health

The Office of Men's Health is responsible for the health and well-being of men in Illinois. The office assists in the assessment of the health needs of men in Illinois; promotes awareness of men's health concerns; encourages, promotes and aids in establishing men's services; and provides opportunities for men to express their views on IDPH policy development, program implementation and interdepartmental coordination of men's services.

Administrative Personnel

Ngozi O. Ezike, M.D.	<i>Director</i>
Amaal Tokars	<i>Assistant Director</i>
Justin Dewitt	<i>Chief of Staff</i>
Joanne Olson	<i>Deputy Chief of Staff</i>
Karyn Bass-Ehler	<i>Chief Counsel</i>
Robin Tucker	<i>Deputy Director, Human Resources</i>
Veronica Halloway	<i>Chief, Center for Minority Health Services</i>
Vicki Wilson	<i>Deputy Director, Office of Finance & Administration</i>
Vacant	<i>Deputy Director, Office of Health Care Regulation</i>
Vacant	<i>Deputy Director, Office of Disease Control</i>
Karen Ceuvas-Mancera	<i>Deputy Director, Office of Health Promotion</i>
Vacant	<i>Deputy Director, Office of Health Protection</i>
Tiefu Shen	<i>Deputy Director, Office of Policy, Planning & Statistics</i>
Andrew Friend	<i>Deputy Director, Office of Preparedness & Response</i>
Shannon Lightner	<i>Deputy Director, Office of Women's Health & Family Services</i>
Garth Walker	<i>Deputy Director, Office of Men's Health</i>
Michael McCarten	<i>Chief Information Officer</i>
Lauri Sanders	<i>Deputy Director, Office of Communications</i>
Melaney Arnold	<i>Public Information Officer</i>
Cris Martinez	<i>Public Information Officer</i>

Department of Revenue



David Harris
Director

Springfield: 101 W. Jefferson St., 62702
217-785-7570

Chicago: 100 W. Randolph St., Ste. 7-500, 60601
312-814-3190

The Department of Revenue is the tax-collection agency for Illinois government. In addition to its central office in Springfield and a general office in downtown Chicago, the department has district offices throughout the state.

The Department of Revenue administers more than 80 state and local tax laws, including the authorization to collect certain taxes on behalf of local governments. The \$47.5 billion collected by the department accounts for nearly two-thirds of Illinois' General Funds receipts, used for the day-to-day operations of state government, health and social services, and education in Illinois.

The department's tax operations are divided into six primary areas of supervision: Account Processing, Taxpayer Services, Audit, Criminal Investigations, Collections, and Administrative Services. Tax operations generate about \$47.3 billion for state and local government. The revenue comes from three key sources: 1) Illinois individual and corporate income tax; 2) Retailers' Occupation Tax and Use Tax (sales tax); and 3) excise taxes, including those on liquor, cigarettes, cannabis, public utilities, hotel occupancy, motor fuel, coin-operated amusement devices, bingo and real estate transfers.

The department processes over 6.3 million individual income tax returns and about 4 million business income tax returns annually. Roughly two-thirds of those filing individual income tax returns receive refunds.

In addition, the department assists local governments with property tax responsibilities and tax oversight functions, including the administration and supervision of Illinois' \$31 billion local property tax system. The department issues county equalization factors to ensure uniform property assessment levels throughout the state and assists local offices with property tax responsibilities.

Administrative Personnel

David Harris	<i>Director</i>
Africa	<i>Associate Director</i>
Jim Nichelson	<i>Chief of Staff</i>
Brian Fliflet	<i>Acting General Counsel</i>
Cory Staley	<i>Chief Financial Officer</i>
Richard Sgro	<i>Legislative Liaison</i>
Terry Horstman	<i>Communications Manager</i>

State Fire Marshal



Matt Perez
State Fire Marshal

Springfield: 1035 Stevenson Dr., 62703
217-785-0969

Chicago: JRTC, 100 W. Randolph, Ste. 4-600, 60601
312-814-2693

The Office of the State Fire Marshal is charged with improving safety by increasing public awareness about fire hazards, public safety codes and fire prevention, while enhancing firefighting and emergency response capabilities for local communities.

The State Fire Marshal’s office investigates fires in which a fatality or great loss has occurred, or for which staff assistance has been requested by local fire and law enforcement officials. The office also inspects and certifies industrial and commercial pressure vessels; licenses elevator contractors, mechanics, inspectors and installers; promulgates rules and regulations for gasoline, volatile oils and liquefied petroleum gas safety; administers the Underground Storage Tank Safety Program in cooperation with the Illinois Environmental Protection Agency; administers the state mandate to protect the health, safety and welfare of the people of Illinois through the development of professionally trained firefighters; conducts fire safety inspections; licenses sprinkler contractors, pyrotechnic distributors and operators; regulates the Furniture Fire Safety Act; ensures Homeland Security response through participation with the State Emergency Operations Center; and implements the National Fire Incident Reporting System.

The office provides the fire service and general public with educational resources and technical and engineering expertise for regulated occupancies and installations.

Administrative Personnel

Matt Perez	<i>State Fire Marshal</i>
Alix Armstead	<i>Deputy Director</i>
Dale Simpson.....	<i>Chief Operating Officer</i>
Matthew Taksin	<i>Chief Counsel</i>
Ronny Wickenhauser	<i>Chief Financial Officer; Chief Operating Officer</i>
Fred Schneller	<i>Senior Policy Advisor</i>
Marty Paul	<i>Chief Internal Auditor</i>
David Price	<i>Fiscal Management</i>
Jodi Schrage.....	<i>Human Resources; Special Projects</i>
Katherine Nunes	<i>Legislative Liaison</i>
JC Fultz.....	<i>Public Information Officer</i>
Terry Ooms	<i>Arson Investigation</i>
Robert Capuani	<i>Elevator Safety</i>
Patrick Polick	<i>Boiler & Pressure Vessel Safety</i>
Larry Eaton.....	<i>Fire Prevention</i>
James Bentley	<i>Petroleum & Chemical Safety</i>
Greg Hay	<i>Fire Service Outreach & Public Education</i>
Mitzi Woodson	<i>Personnel Standards & Education</i>
Cathy Stashak	<i>Technical Services</i>

Illinois State Police

Springfield: 801 S. 7th St., 62703
217-782-7263



Brendan F. Kelly
Director

The Illinois State Police (ISP) is a multifaceted police agency that specializes in enforcing the laws; protecting the public; and providing an array of specialty services to local, state and federal agencies. The most significant responsibility of the State Police is the safety of citizens through law enforcement, patrol, investigations, forensic services, safety education, intelligence and technical assistance.

Division of the Academy & Training

The primary purpose of the Division of the Academy and Training (DAT) is to prepare new officers for a career in law enforcement. In keeping with the ISP tradition of excellence, this goal is accomplished through innovative, quality training and educational practices. The DAT also offers a multitude of continuing training and educational programs for ISP employees. The academy provides training to cadets, in-service education to troopers, and a basic 560-hour curriculum to county and municipal law enforcement agencies.

The ISP Recruitment Unit is under the purview of the DAT. The unit is committed to excellence and dedicated to creating viable ways of achieving a diverse department that adequately mirrors the population it serves. The Recruitment Unit abides by employment practices that ensure diversity in recruitment and hiring. The unit strives to support the ISP's goal of providing the highest level of law enforcement through a well-trained, diverse workforce capable of promoting public safety and improving the quality of life in the state of Illinois.

The DAT also maintains the Quartermaster Section. The section is responsible for the purchase, distribution, storage, and issuance of uniforms, equipment and supplies of the Illinois State Police.

Division of Criminal Investigation

The Division of Criminal Investigation (DCI) incorporates the functions of criminal investigation and special operations.

Plainclothes officers in eight investigative zones work to provide comprehensive law enforcement services to the public and many county, municipal and federal law enforcement agencies. Detectives — known as “Special Agents” — use state-of-the-art equipment and technology to investigate crimes, such as homicide, sexual assault, vehicle theft, fraud and forgery. ISP agents, in cooperation with federal and local police agencies, have helped crack international narcotics rings, solve mass murders and apprehend international terrorists.

Across the state, officers also perform specialty functions. Specially trained canine (K-9) units and Special Weapons and Tactics teams may be called in to aid with a wide range of emergencies or investigations, such as narcotics trafficking, searches for missing persons and hostage situations. The ISP also provides air operations support to search for missing persons, recover fugitives and spot illicitly grown marijuana.

Division of Forensic Services

The Division of Forensic Services (DFS) strives to improve the effectiveness of the criminal justice community and enhance public safety by delivering accurate, complete and timely crime scene evidence collection and forensic laboratory analysis. These services are provided at no cost to state, county and municipal law enforcement agencies throughout Illinois.

The DFS is comprised of two separate commands, the Forensic Sciences Command (FSC) and Crime Scene Services Command (CSSC). The DFS enforces strict quality assurance measures across both commands to ensure accurate forensic services are delivered. The FSC laboratories have been accredited to conduct forensic testing by adhering to the International Organization for Standardization/International Electrotechnical Commission (ISO/IEC) 17025 general requirements for competence of testing laboratories, including additional forensic requirements and the Federal Bureau of Investigation (FBI) Quality Assurance Standards for both deoxyribonucleic acid (DNA) Testing and Databasing Laboratories. To maintain accreditation, the forensic science laboratories must adhere to stringent standards of quality and sound scientific practice.

The FSC administers six operational laboratories across the state providing evidence testing in the areas of biology (forensic biology screening and DNA analysis), firearms/toolmarks, latent fingerprints, drug chemistry, trace chemistry (which includes microscopy) and toxicology. In addition, a DNA Indexing laboratory processes DNA profiles mandated by law to be entered into the DNA database for searching at the state and national levels. The FSC also operates a Training and Applications laboratory, comprised of the Statewide Training Program, which delivers initial training to new forensic scientist trainees and in-service training to experienced scientists, and the Research and Development Laboratory, where new technologies are evaluated and validated before being implemented in the laboratories where they are used on actual forensic cases.

Division of Internal Investigation

The Division of Internal Investigation (DII) conducts investigations regarding allegations of misconduct by ISP employees (civilian and sworn), as well as all employees considered a member of the executive branch of state government. Among its diverse responsibilities, the DII investigates use of deadly force incidents by ISP employees, financial crimes, theft of state property, and charges of abuse or neglect of inmates incarcerated at state correctional institutions or residents of mental health facilities, as well as other criminal allegations. The division is also responsible for performing employee background investigations, as well as managing the statewide Identified Offender Program.

Division of Justice Services

The Division of Justice Services (DJS) is responsible for providing administrative, technical services and support to the Illinois State Police, criminal justice agencies and the community. The division centralizes various functions in support of the department and criminal justice authorities throughout the state. The division provides innovative development of new software technologies to replace aging legacy systems; supports criminal justice authorities through the Law Enforcement Agencies Data System (LEADS), Criminal History Record Information (CHRI) and Automated Biometric Identification System (ABIS); enhances public safety through Sex Offender Registration, Firearms Owners Identification (FOID) and Concealed Carry initiatives; and attains required equipment and communication services for safe and effective law enforcement statewide.

Division of Patrol

The Illinois State Police Division of Patrol (DOP) provides uniformed patrol of Illinois roadways. Officers proactively enforce criminal and traffic laws.

Uniformed officers, assigned to 21 strategically situated districts statewide, provide comprehensive law enforcement services to the public, as well as to fellow county, municipal and federal law enforcement agencies. Troopers bear the primary mission to patrol Illinois roadways with the intent to interdict crime and ensure traffic safety.

The DOP is comprised of a variety of positions with various focuses including patrol trooper, canine officer, criminal patrol officer, commercial motor vehicle officer, motorcycle enforcement officer, safety education officer, vehicle identification officer, evidence officer, court officer and investigative trooper.

Statewide 9-1-1 Division

On January 1, 2016, the Office of the Statewide 9-1-1 Administrator was created within the Department of State Police. The division encompasses the Office of the Statewide 9-1-1 Administrator, the Statewide 9-1-1 Bureau, as well as the Telecommunications Services Bureau, the Radio Network Services Bureau and the Fleet Management Bureau. The Office of the Statewide 9-1-1 Administrator develops, implements and oversees a uniform statewide 9-1-1 system for all areas of the state outside of municipalities with a population of more than 500,000. Additionally, the administrator is responsible for developing a plan to ensure 9-1-1 systems are consolidated and implementing a Statewide Next Generation 9-1-1 Network.

The Statewide 9-1-1 Bureau is responsible for the technical review of consolidation, modification, and waiver applications and disbursement of surcharge to local 9-1-1 systems and 9-1-1 system providers. The ISP has oversight authority of 9-1-1 systems and provides administrative support to the Statewide 9-1-1 Advisory Board. The Telecommunications Services Bureau and Radio Network Services Bureau provides reliable routine and emergency communication capabilities for state law enforcement agencies and to federal, county and municipal agency partners through the use of shared resources and interoperability protocols. The Radio Network Services Bureau and Fleet Services Bureau provide, maintain and support the department's fleet to ensure officers are equipped with appropriate vehicles, as well as emergency communications and warning equipment.

Administrative Personnel

Brendan F. Kelly	<i>Director</i>
Matthew J. Davis	<i>First Deputy Director</i>
Felix Canizares	<i>Chief of Staff</i>
Yvette C. Loizon	<i>Chief Legal Counsel</i>
John C. Thompson	<i>Chief, Governmental Affairs; Legislative Liaison</i>
Beth Hundsdoerfer	<i>Chief Public Information Officer</i>
Michael Yokley	<i>Chief Budget Officer</i>
Timothy Tyler	<i>Deputy Director, Division of the Academy & Training</i>
Mark Peyton	<i>Deputy Director, Division of Criminal Investigation</i>
Sean Cormier	<i>Deputy Director, Division of Forensic Services</i>
Jamal Simington	<i>Deputy Director, Division of Internal Investigation</i>
Isaiah Vega	<i>Deputy Director, Division of Justice Services</i>
David Byrd	<i>Deputy Director, Division of Patrol</i>
Kelly Walter	<i>Deputy Director, Office of the Statewide 9-1-1 Administrator</i>

Department of Transportation



Omer Osman
Acting Secretary

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217-782-5597; 866-273-3681 (TTY)

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The Illinois Department of Transportation (IDOT) is committed to maintaining and growing one of the greatest multimodal transportation systems in the nation, which includes the third-largest public transportation system, third-largest interstate system, third-largest mover of freight, all Class-1 railroads, and one of the busiest airports in the world.

Beyond construction and maintenance projects, IDOT proactively protects and preserves the environment and improves quality of life for Illinois residents, striving to diversify its job sites and workforce to reflect the communities it serves. All transportation projects involving the use of state and federal funds are required to follow formal procedures designed to protect the natural and social environment, which encompasses wetlands, plants, animals, air and water quality, archaeological and historic sites, agriculture, and communities.

Since 2019, IDOT has been largely responsible for administering and implementing the transportation component of Rebuild Illinois, Gov. Pritzker's six-year, bipartisan capital program. The \$44.8 billion Rebuild Illinois includes a \$33.2 billion investment across all modes of transportation, making it the largest capital program in state history.

Highway System

Illinois is at the heart of the country's interstate highway system. This vast system comprises multiple travel and freight corridors traversing the state that are critical to the nation's economy. Illinois ranks third in the country with 2,185 interstate miles, including tollways, as well as 15,911 state highway miles and 7,856 state bridges. Illinois is also home to seven of the 150 nationally designated scenic byways.

Airport System

The state's central location makes Illinois a hub for air travel. Illinois is home to approximately 107 public and private airports and more than 750 aviation facilities, including heliports; balloon, glider and ultra-light landing facilities; and grass landing strips. Chicago's O'Hare International Airport consistently ranks among the top 10 in North America and in the top 25 in the world for annual air cargo. Goods that move through O'Hare can reach more than 200 cities nonstop throughout the world.

Rail System

Illinois also is at the center of the nation's rail network, extending to the West and East coasts, the Gulf of Mexico, Canada and Mexico. Chicago is the largest U.S. rail gateway, with another major rail center in East St. Louis. More than 1,300 freight, passenger and commuter trains pass through the Chicago region every day. In 2017, Illinois ranked first among states for the number of carloads per year at more than 12.7 million. Illinois boasts four intercity passenger rail corridors that make connections to 30 Amtrak stations across the state.

Transit System

Across the state, public transit operators and providers help millions of people reach their destinations. All but one of the state's 102 counties offer some type of transit service to their communities. The Chicago Transit Authority operates the second-largest public transportation system in the nation, covering Chicago and 35 nearby suburbs. The six-county Chicago region is also served by Metra, the commuter rail agency in northeastern Illinois, and Pace suburban bus.

Bicycle and Pedestrian

Illinois has hundreds of miles of dedicated bicycle trails. Cycling opportunities are possible on more than 100,000 miles of locally operated and maintained roadways with low traffic volumes and lower motor vehicle speeds. Pedestrians also enjoy many of the trails and paths Illinois offers. IDOT considers all users, including bicyclists and pedestrians, when improving or building new roadways.

Office of Planning & Programming

The Office of Planning and Programming develops plans and programs aimed at improving the state's transportation system. Core functions include overseeing and coordinating the state's planning efforts; developing the annual multiyear and multimodal programs; monitoring the physical condition of the transportation system; evaluating the costs and benefits of new infrastructure investments; and providing data, mapping and research to support these and other projects across the department. The Planning and Programming office comprises six bureaus: Planning, Programming, Innovative Project Delivery, Data Collection and Mapping, Research, and Local Roads and Streets.

Office of Highways Project Implementation

The Office of Highways Project Implementation ensures that highway and bridge improvement projects are constructed and operated in a cost-effective and timely manner and that funds to local agencies are properly administered. The Highways Project Implementation



New rolling stock for passenger rail use in Illinois and other Midwest states.

office consists of seven bureaus and the highway regional offices, comprised of five regions that include nine district offices. Bureaus include Operations, Construction, Materials, Design and Environment, Land Acquisition, Bridges and Structures, and Safety Programs and Engineering.

Office of Intermodal Project Implementation

The Office of Intermodal Project Implementation coordinates activities for transit, rail and aeronautics, including safe, efficient, affordable, reliable and coordinated transportation of people and goods through rail, mass transit and related modes of transportation. The office promotes mass transportation systems and services in the state of Illinois by developing and recommending policies and programs; developing, implementing and administering operating, capital and technical program projects; and participating in local and statewide planning and programming activities. The office also conducts technical studies and engineering reviews.

Office of Business & Workforce Diversity

The Office of Business and Workforce Diversity is responsible for overseeing the implementation of directives, policies and strategies for the department’s business diversity efforts. The office promotes a climate of compliance with prevailing civil rights laws and minimizes departmental exposure to forfeiture of federal funds, litigation or administrative intervention. The Bureau of Small Business Enterprises and Bureau of Civil Rights are housed in this office.

Office of Communications

The Office of Communications manages communications and outreach efforts between IDOT and its stakeholders, including the public, elected officials, industry partners, fellow government agencies and civic/non-profit partners. The office’s primary objectives are to assist in the coverage of agency activities, increase the agency’s sensitivity to its publics, interpret public opinion so that agency programs and regulations will be realistic and acceptable, and mobilize support for the agency and its programs.

Administrative Personnel

Omer Osman	<i>Acting Secretary</i>
Vacant.....	<i>Assistant Secretary</i>
Georgina Syas	<i>Chief of Staff</i>
Sheleda Doss.....	<i>Chief Operating Officer</i>
Doug House	<i>Deputy Secretary, Program Development</i>
Guy Tridgell.....	<i>Office of Communications</i>
Nicola Cortez	<i>Office of Legislative Affairs</i>
Holly Bieneman	<i>Office of Planning & Programming</i>
Vacant.....	<i>Deputy Secretary, Project Implementation</i>
Vacant	<i>Office of Highways Project Implementation</i>
Vacant	<i>Office of Intermodal Project Implementation</i>
Becky Locker.....	<i>Deputy Chief of Staff</i>
Vacant.....	<i>Office of Finance & Administration</i>
Pamela Simon.....	<i>Office of Business & Workforce Diversity</i>
Phil Kaufmann.....	<i>Office of Chief Counsel</i>
Stephen Kirk.....	<i>Office of Internal Audit</i>

Illinois Department of Veterans' Affairs



Major General Peter Nezamis
Acting Director

Springfield: 833 S. Spring St., 62794
217-782-6641

Chicago: 69 W. Washington, Ste. 1620, 60602
312-814-2460; 800-437-9824

The mission of the Illinois Department of Veterans' Affairs (IDVA) is to empower veterans and their families to thrive. The department is composed of the central office in Springfield; the Chicago administrative office; the Veterans' Services Division; the State Approving Agency; and Illinois Veterans' Homes at Quincy, Manteno, LaSalle and Anna.

Programs & Functions

Through the central office, the department serves as liaison to the U.S. Department of Veterans' Affairs and other federal and state agencies that provide programs for the estimated 650,000 veterans in Illinois, including educational institutions, county officials, funeral directors, employment service personnel and nonprofit organizations.

The central office also oversees several unique veterans' initiatives. The Veterans Cash Grant Program provides revenue through Illinois lottery tickets and supports grants to organizations serving veterans in the areas of health insurance, long-term care, disability benefits, housing assistance and post-traumatic stress disorder. The Illinois Joining Forces Program, a public-private network of veteran's organizations, works together to meet gaps in services and to create a "no-wrong-door" system of veterans support.

The State Approving Agency certifies and monitors the compliance of institutions of higher education that receive GI Bill funding for student veterans. The Illinois Troops to Teachers Program provides counseling and referrals to veterans interested in teaching as a second career.

Direct Services to Veterans

Through the Veterans' Services Division, staffed by more than 70 veteran service officers in more than 80 offices statewide, the department assists Illinois veterans, their dependents and survivors in applying for federal, state and local entitlements. Information and assistance on resources and benefits are available, including educational benefits, pension and compensation awards, health and hospital services, financial assistance programs, insurance, employment, and other programs of interest.

The department administers numerous state awards and grants to assist veterans. These services include grants for specially adapted housing; awards and scholarships for primary, secondary and post-secondary education at many state schools, colleges and universities for veterans' dependents; bonus payments for wartime service for Illinois veterans or their families; free hunting and fishing licenses for disabled veterans; free camping permits for certain disabled veterans; and funding for setting a government headstone or marker for a deceased veteran. The department also maintains an honor roll of veterans buried in Illinois.

Illinois Veterans' Homes

The department operates five skilled nursing homes for veterans and their qualified spouses throughout the state. Certified by the U.S. Department of Veterans' Affairs and licensed by the Illinois Department of Public Health, the homes are supported with state and federal funds and resident contributions.

The Illinois Veterans’ Home at Quincy is home to nearly 400 veterans and consists of 52 buildings on 210 acres. It offers barber and beauty shops, a library, social services, physical and occupational therapy, recreational activities, a post office, a bank, and a coffee shop.

The Illinois Veterans’ Home at Manteno sits on 122 acres and includes five nursing care structures housing up to 340 veterans, as well as two ancillary buildings with dietary, therapy, radiology, pharmacy, social, commissary and banking services. Also, on the Manteno campus, the Prince Home for Homeless and Disabled Veterans provides housing, advocacy, and therapeutic and supportive services for up to 15 homeless and/or disabled veterans at a time.

The Illinois Veterans’ Home at LaSalle sits on 4.6 acres and includes a 200-bed nursing facility that provides veterans a full spectrum of nursing care services, including social services and physical, recreational and occupational therapy.

The Illinois Veterans’ Home at Anna consists of 50 nursing care beds and 12 domiciliary beds. The single-story facility offers skilled nursing care and apartment living, dietary, occupational and physical therapy, social services, and recreational activities.

The Illinois Veterans’ Home at Chicago consists of 200 skilled-nursing care beds. The building is five floors with common spaces, administrative offices and four secure units with roof-top outdoor garden spaces. The facility offers skilled nursing care, dietary, occupational and physical therapy, social services, and recreational activities.

Administrative Personnel

Major General Peter Nezamis.....	<i>Acting Director</i>
Anthony Vaughn	<i>Acting Assistant Director</i>
Tony Kolbeck	<i>Chief of Staff</i>
Gwen Diehl.....	<i>Veterans’ Homes Coordinator</i>
Brittany Hawkins	<i>General Counsel</i>
Michele Kuntz.....	<i>Chief Fiscal Officer</i>
Craig Morrison	<i>Human Resources Manager</i>
Carla Rapp.....	<i>Chief Information Officer</i>
Lisa Tisdale.....	<i>Labor Relations</i>
Joel Meints.....	<i>Chief Internal Auditor</i>
Crystal Womack.....	<i>Special Events Coordinator</i>
Dan Wellman	<i>Administrator, Veterans Education & Training Section</i>
Mark Patterson	<i>Manager, Field Services</i>
Connie Watson	<i>Manager, Grants Division</i>
Curtis Davis	<i>Supervisor, Central Field Division</i>
Robert Ferrera.....	<i>Supervisor, Southern Field Division</i>
Joseph Petrosky	<i>Manager, Appeals Division</i>
Angela Simmons	<i>Administrator, Anna Veterans’ Home</i>
Anthony Vaughn.....	<i>Interim Administrator, LaSalle Veterans’ Home</i>
Tanya Huston	<i>Administrator, Manteno Veterans’ Home; Program Director, Prince Home – Disabled & Homeless Program</i>
Troy Culbertson	<i>Administrator, Quincy Veterans’ Home</i>

State Boards & Commissions

Capital Development Board



Eileen Rhodes
Chair

Springfield: Stratton Bldg., 3rd Fl., 62706
217-782-2865

Chicago: 100 W. Randolph St., Ste. 14-600, 60601
312-814-6000

The Capital Development Board (CDB) manages the state's building and capital improvement program, reviews and periodically revises building and construction codes, and advises state agencies and units of local government on preparing long-range capital expenditure plans.

Established to better manage the state's capital improvement programs, CDB is guided by a seven-member, bipartisan board that deliberates matters of policy; approves the selection of design professionals pursuant to the Architectural, Engineering, and Land Surveying Qualifications Based Selection Act (30 ILCS 535); and sets the direction for CDB. The board members, who are appointed by the Governor and confirmed by the Illinois Senate, serve four-year, unpaid terms. They also are charged with selecting an executive director, who is responsible for the daily operations and management of CDB and its employees.



Jim Underwood
Executive Director

Board Members: Eileen Rhodes, *chair*; Jim Underwood, *executive director*; Pamela McDonough, Martesha Brown, David Arenas, Beverly Potts and Glyn M. Ramage.

Illinois Commerce Commission



Carrie Zalewski
Chair

Springfield: 527 E. Capitol Ave., 62701
217-785-7456

Chicago: 160 N. LaSalle St., 60601
312-814-2850

The Illinois Commerce Commission's (ICC) mission is to balance the interests of consumers and utilities to ensure adequate, efficient, reliable, safe and least-cost public utility services. The commission contributes to the development of state and national policies on renewable and energy efficiency standards, smart grid electricity transmission, and delivery and technological changes in regulated utilities.

ICC staff analyzes and evaluates rate proposals; conducts hearings; inspects rail, electricity and natural gas infrastructure; responds to consumer complaints; monitors intrastate motor carriers for safety, fitness and insurance; and promotes competition among utilities and electric, natural gas and telecommunication service providers.

The bipartisan commission consists of five commissioners appointed by the Governor to five-year terms. The Governor designates a chair, and the commission employs an executive director who manages the agency's staff.



Christy George
Executive Director

Members: Carrie Zalewski, *chair*; Christy George, *executive director*; D. Ethan Kimbrel, Sadzi Martha Oliva, Maria S. Bocanegra, *commissioners*; and Michael T. Carrigan, *acting commissioner*.

State Board of Elections



Steven S. Sandvoss
Executive Director

Springfield: 2329 S. MacArthur Blvd., 62704
217-782-4141

Chicago: 100 W. Randolph St., Ste. 14-100, 60601
312-814-6440

The State Board of Elections administers registration and election laws throughout the state. Duties include receiving nominating papers and certificates of nomination, and determining the validity of petitions and the order in which names appear on ballots. The board certifies to each county clerk the names of all candidates who have filed petitions to appear on ballots. Returns from both primary and general elections are filed with the board, and a canvass is conducted before results are certified.

The board also administers the Campaign Financing Act, which covers the public's right to know certain financial information about individuals and groups involved in political campaigns.

Board Members: Charles W. Scholz, *chair*; Ian K. Linnabary, *vice chair*; Steven S. Sandvoss, *executive director*; William J. Cadigan, Laura K. Donahue, William R. Haine, William M. McGuffage, Katherine S. O'Brien and Casandra B. Watson.

Workers' Compensation Commission



Michael J. Brennan
Chair

Springfield: 4500 S. Sixth St., Frontage Rd., 62703
217-785-7087

Chicago: 100 W. Randolph St., Ste. 8-200, 60601
312-814-6500; 312-814-2959 (TDD)

The Workers' Compensation Commission acts as the administrative court for workers' compensation cases. The commission resolves disputes between injured workers and their employers regarding accidents, causal connection, extent of disabilities, medical expenses and other issues. Commission arbitrators conduct hearings at numerous sites throughout the state. Arbitration decisions may be appealed to a panel of three commissioners. Cases may then be appealed to the Circuit Court, Illinois Appellate Court and Illinois Supreme Court (with limited exception).

The 10 members of the commission are appointed to four-year terms by the Governor, with the advice and consent of the Senate. No more than six members may belong to the same political party. The chair serves as the commission's chief executive officer.



Ronald A. Rascia
General Counsel
and Secretary

Members: Michael J. Brennan, *chair*; Ronald A. Rascia, *general counsel and secretary*; Carolyn Parks, *executive director*; L. Elizabeth Coppoletti, Kathryn Doerries, Barbara Flores, Stephen Mathis, Marc Parker, Maria Portela, Deborah Simpson and Thomas J. Tyrrell, *commissioners* (one vacancy).